

**Cape Light Compact JPE
Executive Committee &
Governing Board Meeting**

DATE: Wednesday, April 8, 2026
LOCATION: Cape Light Compact Offices – Martha’s Vineyard Conference
Room: 261 Whites Path, Unit 4, South Yarmouth
TIME: 2:00 – 4:30 p.m.

Note: The meeting will be held as a hybrid meeting (in-person and through remote participation) pursuant to St. 2025, c. 2, which extends the temporary provisions pertaining to remote meetings of public bodies under the Open Meeting Law to June 30, 2027. Members of the Public can join in by audio and follow along with Meeting Materials, see the information below. Written public comments should be submitted to Margaret Song, Compact Administrator, at msong@capelightcompact.org by 2:00 PM on Tuesday, April 7, 2026, and should follow the public comment protocol below. Written public comments received after the April 7th deadline will be distributed prior to the Compact’s next Board meeting

Telephone dial-in: +1 (646) 558-8656
Meeting ID: 751 421 7410
Passcode: 2026261

AGENDA

1. Public Comment
2. Approval of March 11, 2026, Open Session Minutes
3. Chairman’s Report, David Anthony
4. Continued Discussion of Administerial Changes to Cape Light Compact Joint Powers Agreement, Audrey Eidelman-Kiernan, KO Law
5. Electric Supply Update – Mariel Marchand
6. Call Center Update – Dan Schell
7. DPU 24-15 Energy Burden discussion – Cape Light Compact staff
8. Administrator’s Report
 - a. Letter to support Cape Cod Commission
 - b. Upcoming Big Blue Conference, April 28-29, Falmouth High School
 - c. Mass Save Annual Impact Report
 - d. Mass Save Community Insights

Board Member Update (Reserved for Updates on Member Activities the Chair Did Not Reasonably Anticipate Would be Discussed – No Voting)

Cape Light Compact Public Comment Protocols

for Governing Board Meeting

(June 2023)

The Cape Light Compact Governing Board has adopted the following protocols to assist the public in effective participation in its Governing Board meetings, where some Board Members, staff and members of the public may be participating remotely:

1. Members of the public are welcome to address the Compact Board during the public comment section of the meeting or in writing.
2. Members of the public addressing the Compact Board at the meeting must state their name, and if appropriate the name of the organization the person is representing. Oral comments must be limited to three minutes.
3. Members of the public may also submit written comments. Written comments shall be submitted in writing to the Compact Administrator, Margaret Song, at msong@capelightcompact.org by 2 p.m. on the Tuesday before a scheduled Compact Governing Board meeting (or such other time as may be established by the Compact Administrator). Written comments must include a person's name and, if appropriate, the name of the organization the person is representing. Public comments received after the deadline will be distributed prior to the Compact's next Board meeting.
4. Members of the public addressing the Compact Board may not use fighting words, slander, unreasonably loud or repetitive speech, or speech so disruptive of the Compact Board meeting that the deliberative process is substantially interrupted or impaired. Speakers may not disrupt others. Speech must be peaceable and orderly.
5. All written public comments submitted in advance consistent with these protocols shall be included in the Compact's Board meeting packet.
6. Board members and staff cannot respond to public comments for topics not on the current agenda during the Board meeting. The Cape Light Compact Board may respond to comments either by putting them on the agenda of a subsequent meeting or by requesting the administrator or staff to respond to the comment.
7. Copies of the Board meeting packet will generally be made available to members of the public in advance of the meeting at the Cape Light Compact JPE's web site at www.capelightcompact.org Documents exempt from disclosure pursuant to the Public Records Law or protected by the attorney-client privilege shall not be included.

**Cape Light Compact JPE
Governing Board
Meeting Minutes
Wednesday, March 11, 2026**

The Cape Light Compact JPE Board of Directors met on Wednesday, March 11, 2026, at 2:00PM at 261 Whites Path, Unit 4, South Yarmouth, MA. The meeting was held as a hybrid meeting (in-person and through remote participation) through a Zoom videoconference for members of the Board with audio call-in available for members of the public, pursuant to St. 2025, c. 2, which, among other things, extends the temporary provisions pertaining to remote meetings of public bodies under the Open Meeting Law to June 30, 2027.

Participating In-Person Were:

1. David Anthony, Chair/Executive Committee, Barnstable
2. Robert Schofield, Executive Committee, Bourne
3. Colin Odell, Executive Committee, Brewster
4. Brian Miner, Chatham
5. Tom McNellis, Secretary/Executive Committee, Eastham
6. Valerie Bell, Harwich
7. David Jacobson, Orleans
8. Nathaniel Mayo, Provincetown
9. Chris Palmer, Truro
10. Joyce Flynn, Vice Chair/Executive Committee, Yarmouth

Participating Remotely Were:

1. Bill Doherty, Bourne Alternate
2. Tim Carroll, Chilmark
3. Tristan Israel, Dukes County
4. Scott Mueller, Falmouth
5. Alan Strahler, Edgartown
6. Suzanne Ryan-Ishkanian, Wellfleet
7. Nicola Blake, Executive Committee, West Tisbury

Absent Were:

1. Forrest Filler, Aquinnah
2. Brad Crowell, Dennis
3. Wayne Taylor, Mashpee
4. Peter Meleney, Oak Bluffs
5. Leanne Drake, Sandwich
6. Russ Hartenstine, Tisbury

Legal Counsel Participating Remotely:

Audrey Eidelman Kiernan, Esq., KO Law, P.C.

Staff Participation In-Person:

Maggie Downey, Chief Administrative Officer

Staff Participating Remotely:

Angela Hurwitz, Senior IT Services & Data Management Analyst
Anneliese Haskell, Data Services Coordinator
Briana Kane, Implementation Manager
Dan Schell, Customer Service & Outreach Manager
Jason Bertrand, Marketing & Communications Coordinator
Kim Grant, Town Energy Coordinator
Laura Sekmer, Energy Efficiency Analyst
Lindsay Henderson, Senior Analyst – Small Business
Margaret Song, Evaluation, Strategy, & Policy Manager
Melissa Allard, Senior Administrative Coordinator
Miranda Skinner, Regulatory & Strategy Analyst
Phil Moffitt, Chief Financial Officer
Stephanie Spadoni, Energy Efficiency Analyst
Stephen McCloskey, Senior Residential Energy Efficiency Analyst
Tatsiana Nickinello, Energy Efficiency Analyst

Public Participants:

None.

David Anthony called the meeting to order at 2:06PM.

Public Comment:

No written comments were received in advance of the meeting and no members of the public were present for public comment.

APPROVAL OF MINUTES:

The Board considered the Open Session Meeting Minutes of January 14, 2026.

Maggie Downey stated that David Jacobson brought to our attention a necessary correction on the meeting minutes description of the heat pump rebates presentation. She stated that she had asked staff to review and correct the wording. The Board postponed consideration of the meeting minutes while awaiting the corrected wording.

CHAIRMAN’S REPORT, DAVID ANTHONY:

David Anthony stated that he read an article from The Commonwealth Beacon that talked about Massachusetts' moving forward to form a climate bank. The article references funding the climate bank with \$100 million seed money over five years. He stated that he is excited about this and looks forward to seeing whether this could be another funding source to help encourage people to implement energy efficiency improvements. He stated that the climate bank would also include ways to help improve resiliency, which is important for the Cape and Islands. He stated that we saw the need for that in the most recent snowstorm.

POTENTIAL VOTE TO SUNSET SCREENING COMMITTEE:

Colin Odell stated that the Screening Committee met earlier today and voted to approve the remainder of the meeting minutes. He stated that in order to close out the Screening Committee, Tom McNellis was selected to approve today’s meeting minutes. David Anthony thanked the Screening Committee for the work they did.

Colin Odell moved that the Screening Committee for the Chief Administrative Officer position be disbanded as its work is presently complete. Seconded by Tom McNellis.

David	Anthony	Barnstable	Yes
Robert	Schofield	Bourne	Yes
Colin	Odell	Brewster	Yes
Brian	Miner	Chatham	Yes
Tim	Carroll	Chilmark	Yes
Tom	McNellis	Eastham	Yes
Alan	Strahler	Edgartown	Yes
Scott	Mueller	Falmouth	Yes
Valerie	Bell	Harwich	Yes
David	Jacobson	Orleans	Yes
Nate	Mayo	Provincetown	Yes
Chris	Palmer	Truro	Yes
Susan	Ryan-Ishkanian	Wellfleet	Yes
Nicola	Blake	West Tisbury	Yes
Joyce	Flynn	Yarmouth	Yes

Motion carried in the affirmative (15-0-0)

DISCUSSION ON ADMINISTRIAL CHANGES TO CAPE LIGHT COMPACT JOINT POWERS AGREEMENT, KO LAW:

Audrey Kiernan reviewed the Potential Clarifying Changes to the Cape Light Compact JPE Joint Powers Agreement PowerPoint. She stated that she is going to give a quick run through on some non-substantive cleanup and clarifying changes that KO worked on with Maggie Downey and David Anthony for the Board’s consideration.

Audrey Kiernan stated that the potential changes are shown red-lined on the Joint Powers Agreement document in the Board Packet. She stated that they include the following: 1) add a table of contents for ease of review; 2) updates to the recitals and removal of some of the old explanatory language that was still there from the 2017-time frame; 3) removal of the transfer of operations section, as it’s no longer a governing provision; 4) restating some language from elsewhere in the agreement to provide additional clarity on the voting process for County members; 5) reference to participation by video conference where it had only referenced phone in one instance; 6) updated language regarding the contents of the annual municipal aggregation reports to make that consistent with current practice; and 7) clarification that amendments to the Joint Powers Agreement that are to be approved by the Board may be approved by a vote (rather than execution of signature pages); and 7) addition of a provision to provide the Board flexibility to change the position title of the Compact Administrator by a vote of the Board rather than by the need for an amendment to the Joint Powers Agreement.

Tom McNellis asked if language needs to be added about remote participation when it comes to the Executive Committee quorum. Audrey Kiernan stated that she left that alone for right now because of the emergency legislation that temporarily authorizes remote participation. She stated that the temporary authorization is to end next year. She stated that if there were a point in time where the legislature adopted remote participation in

perpetuity, the Compact might want to undertake that change. However, right now the Compact only has the ability through the authority in that emergency legislation.

David Anthony asked how often the Compact should be making changes to the Joint Powers Agreement. Audrey Kiernan stated that there is no defined timeline for how often you need to make changes. Maggie Downey noted that this would be the Fourth Amended and Restated Joint Powers Agreement. Audrey Kiernan stated that the proposed changes include a few needed changes plus clean-up of outdated clauses from the 2017-time frame.

Audrey Kiernan stated that the next step is to provide member towns with at least 30 days advance notice of the Governing Board vote and then for the Governing Board to vote to approve the changes.

Tom McNellis stated that the URL link on the bottom of page 13 is dead and therefore should be updated. He stated that he believes Exhibit B is meant to only serve as an example of weighted voting calculations, but that language on page 9 implies otherwise. The language states that Exhibit B “sets forth the population for each Municipal Member”, and he believes that the intended language should state that the latest federal census set forth the population. He also stated that at the bottom of page 10 the language seems to require an automatic ejection of a director who fails to attend at least half the meetings, which may not be appropriate. He stated that he thinks the wording should be changed from “shall be” to “may be”. David Anthony agreed and stated that there seems to be a handful more potential changes that we want to make. He asked if at the next meeting it should be presented again with the additional changes and then do the 30-day notice. The Board agreed. David Anthony stated that if the Board identifies any additional changes or has questions, to send them to Maggie Downey before the next Board Meeting.

APPROVAL OF MINUTES:

The Board again considered the Open Session Meeting Minutes of January 14, 2026.

Maggie Downey stated that she had asked Stephanie Spadoni to correct the wording summarizing the heat pump rebates. She stated that on page three under 2026 Energy Efficiency Incentive Changes, the last sentence in the third paragraph should say “She stated that the whole home ground source heat pumps incentive is now \$13,500 per home. Income-based enhanced incentives for air source heat pumps and air to water heat pumps are still \$16,000 and for ground source heat pumps are up to \$25,000. If an income-based customer opts to be served through the turnkey program, air source heat pumps may be installed at no cost.”

Robert Schofield moved the Board to accept the minutes as amended and to release them, seconded by Colin Odell.

David	Anthony	Barnstable	Yes
Robert	Schofield	Bourne	Yes
Colin	Odell	Brewster	Yes
Brian	Miner	Chatham	Yes
Tim	Carroll	Chilmark	Yes
Tristan	Israel	Dukes County	Yes
Tom	McNellis	Eastham	Yes
Alan	Strahler	Edgartown	Yes
Scott	Mueller	Falmouth	Yes

Valerie	Bell	Harwich	Yes
David	Jacobson	Orleans	Yes
Nate	Mayo	Provincetown	Yes
Chris	Palmer	Truro	Yes
Susan	Ryan-Ishkanian	Wellfleet	Yes
Nicola	Blake	West Tisbury	Yes
Joyce	Flynn	Yarmouth	Yes

Motion carried in the affirmative (16-0-0)

ADMINISTRATOR’S REPORT:

1. Potential Vote to Affirm Chief Administrative Officer as the Compact’s Chief Procurement Officer

Maggie Downey stated that she is asking the Board to affirm that the Chief Administrator Officer (CAO) for the Compact serves as the Compact's Chief Procurement Officer (CPO). She stated Maragret Song has been taking the Chief Procurement Officer training, which is conducted through the Massachusetts Inspector General’s Office.

David Jacobson asked why the Board needs to vote on this when CAO is already considered a CPO. Maggie Downey stated that the Board has historically affirmed this through a vote. She stated that she is also correcting the title to CAO because before it was Compact Administrator. Audrey Kiernan also noted that the prior votes authorized different contracts and contract terms and this vote will have all such authorizations in one place.

Robert Schofield moved the CLCJPE Board of Directors vote to affirm that the Compact's Chief Administrative Officer continue to serve as the Chief Procurement Officer (CPO) for the Compact, and to authorize the CPO to negotiate contracts of up to (i) 25 years for electric supply and related services and (ii)10 years for energy efficiency programs and leases for office space that the CPO deems to be in the best interest of the Compact.

The Compact Administrator is authorized and directed to take all actions necessary or appropriate to implement this vote, and to execute and deliver all documents as may be necessary or appropriate to implement this vote. Seconded by Valerie Bell.

David	Anthony	Barnstable	Yes
Robert	Schofield	Bourne	Yes
Colin	Odell	Brewster	Yes
Brian	Miner	Chatham	Yes
Tim	Carroll	Chilmark	Yes
Tom	McNellis	Eastham	Yes
Alan	Strahler	Edgartown	Yes
Scott	Mueller	Falmouth	Yes
Valerie	Bell	Harwich	Yes
David	Jacobson	Orleans	Yes
Nate	Mayo	Provincetown	Yes
Chris	Palmer	Truro	Yes

Susan	Ryan-Ishkanian	Wellfleet	Yes
Nicola	Blake	West Tisbury	Yes
Joyce	Flynn	Yarmouth	Yes

Motion carried in the affirmative (15-0-0)

2. Request and Potential Vote for CLC Meal Reimbursement to Mirror Federal Meal Reimbursements

Maggie Downey stated that she is requesting to change the Compact meal allowance rate to mirror the Internal Revenue Service (IRS) rates. She stated that the request came from staff to have it brought to the Board for consideration. She stated it would be similar to the mileage reimbursement rate where the Compact updates it every January based on the IRS rate. She stated that the Compact right now is at \$66.00 per diem, but it is broken down for different meal allotments. She stated that the proposal is whether the Board would want to change it or not, and if they do want to change it do we want to stick to using one rate, which would be the Barnstable County rate, regardless of where the purchase takes place, or do we want it to be an IRS rate based on the location of the purchase.

David Jacobson asked where it is used primarily. Maggie Downey answered Boston mostly. Colin Odell proposed that the Compact use the IRS rate based on the location of the purchase as it is the fairest to both the Compact and the employee.

Colin Odell moved the CLCJPE Board of Directors vote to set the Cape Light Compact meal allowance reimbursement rate to match the Internal Revenue Service (IRS) meal allowance for the location where the expense incurred for each calendar year.

The Compact's Chief Administrative Officer is authorized and directed to take all actions necessary or appropriate to implement this vote, and to execute and deliver all documents as may be necessary or appropriate to implement this vote. Seconded by Robert Schofield.

David	Anthony	Barnstable	Yes
Robert	Schofield	Bourne	Yes
Colin	Odell	Brewster	Yes
Brian	Miner	Chatham	Yes
Tim	Carroll	Chilmark	Yes
Tom	McNellis	Eastham	Yes
Alan	Strahler	Edgartown	Yes
Scott	Mueller	Falmouth	Yes
Valerie	Bell	Harwich	Yes
David	Jacobson	Orleans	Yes
Nate	Mayo	Provincetown	Yes
Chris	Palmer	Truro	Yes
Susan	Ryan-Ishkanian	Wellfleet	Yes
Nicola	Blake	West Tisbury	Yes
Joyce	Flynn	Yarmouth	Yes

Motion carried in the affirmative (15-0-0)

3. Update on MA House Energy Affordability Legislation HB 5175

Maggie Downey stated that Massachusetts House has passed an energy affordability legislation, House Bill 5175. She stated within the Bill is a proposal to cut one billion dollars from the Mass Save[®] budget. She stated that it has a time frame where the Compact would have to file MTMs by July 2026 and the Department of Public Utilities (DPU) would have a certain number of days to approve it. She stated that it will impact the last 12-15 months of the three-year plan. She stated that when you have a three-year budget and you're at the end, a billion-dollar cut out of our \$4.5 billion statewide plan is very significant. She stated that the Senate is currently discussing and they are not supportive of that large of a cut, but there will be a cut. She stated that the timing on this is unknown. The Compact is keeping an eye on it.

Valerie Bell asked if anyone had taken the time to determine the impact on an individual if the billion dollars were cut. Maggie Downey stated that she had an estimate of \$12 a month, but that has not been verified. Valerie Bell stated therefore they aren't really helping the citizens save money and are taking programs away that can help them.

Alan Strahler stated that Mass Save[®] has a bit of a bad reputation because the utilities are running it, but the Compact is different. He stated that it may be a good idea to have the Towns send a letter to the Representatives and Senators on all the good the Compact has done. David Anthony stated that he agrees and that over the past year the Board has discussed how to strengthen our ties with our elected officials. He stated that we would have a future discussion on this topic.

4. Meshacket Commons Project

Tatsiana Nickinello stated that the Meshacket Commons project in Edgartown is complete, and the project was a part of the Compact's enhanced incentives programming from the 2022-2024, which is no longer available. She stated that the Compact committed \$2.2 million for the project, which will be disbursed this month. She stated that the Meshacket Commons has 36 rental units and 4 ownership units for a total of 40 units. She stated that at least 50% of units are committed to residents with incomes of 60% AMI or less, which is what the Compact's program required.

5. 2026 Cape Light Compact Industrial Rate

Maggie Downey stated that the industrial electric supply rate changes every 3 months. The standard rate for April 2026 to July 2026 is 11.725 cents/kWh. The prior 3 months was 15.726 cents/kWh. The Compact continues to be below the Eversource basic service rate for industrial customers.

6. MA Division of Energy Resources (DOER) Green Communities Award Announcement Energy Save Home Loan Customer Testimonial

Laura Selmer reviewed the Green Communities Fall Competitive Awards PowerPoint. She stated that the Department of Energy Resource (DOER) has sent out the awards from the fall round of the Green Communities Competitive Grant. She stated that our first decarbonization grant is the \$500,000 for the Quashnet School HVAC. She stated that they were already doing a large HVAC electrification project, so the Compact was able to piggyback on that project and apply for a Green Communities grant to support that. She stated that there is

also \$147,688 for the Dennis Police Station BMS, \$250,000 for the Eastham Police Station HVAC, \$150,625 for the Orleans Council on Aging HVAC, and \$118,041 for the Nantucket weatherization and HVAC.

ADJOURNMENT:

Motion to adjourn was made at 3:27PM moved by Colin Odell, seconded by Nate Mayo.

David	Anthony	Barnstable	Yes
Robert	Schofield	Bourne	Yes
Colin	Odell	Brewster	Yes
Brian	Miner	Chatham	Yes
Tim	Carroll	Chilmark	Yes
Tristan	Israel	Dukes County	Yes
Tom	McNellis	Eastham	Yes
Alan	Strahler	Edgartown	Yes
Scott	Mueller	Falmouth	Yes
Valerie	Bell	Harwich	Yes
David	Jacobson	Orleans	Yes
Nate	Mayo	Provincetown	Yes
Chris	Palmer	Truro	Yes
Susan	Ryan-Ishkanian	Wellfleet	Yes
Nicola	Blake	West Tisbury	Yes
Joyce	Flynn	Yarmouth	Yes

Motion carried in the affirmative (16-0-0)

Respectfully submitted,

Melissa Allard

LIST OF DOCUMENTS AND EXHIBITS:

- Meeting Notice/Agenda
- January 14, 2026, Open Session Meeting Minutes
- Potential Clarifying Changes to the Cape Light Compact JPE Joint Powers Agreement PowerPoint
- Draft Fourth Amended and Restated Joint Powers Agreement of the Cape Light Compact JPE
- Power Supply Rates PowerPoint Slide
- Green Communities Fall Competitive Awards PowerPoint



ADDITIONAL CLARIFYING CHANGES TO THE CAPE LIGHT COMPACT JPE JOINT POWERS AGREEMENT

April 8, 2026

REVISIONS RESPONSIVE TO BOARD MEMBER FEEDBACK – IN GREEN TEXT

- ▶ Page 1: Deleted old date and put in a blank for the new Agreement date.
- ▶ Page 9: Clarified that a majority of the Executive Committee must be physically present for a quorum, unless remote participation is otherwise authorized by applicable law.
- ▶ Page 10: Clarified that the population count in Exhibit B is as of the original effective date and may be updated in accordance with Article XV (Amendment; Revision of Exhibits) (this provision allows the Administrator to update the Exhibit without need to amend the Agreement).
- ▶ Page 11: Changed “shall” to “may,” deleted “automatically” and added “by the Governing Board” in reference to the attendance provision for Directors that fail to attend at least half of the meetings annually.
- ▶ Page 13: Removed the weblink to the Ethics Commission as the weblink is likely to change over time.

NEXT STEPS

- ▶ Provide Members at least 30 Days Advance Notice of Governing Board Vote
- ▶ Take Governing Board Vote on Clarifying Amendments

KO Draft 4-3-26

~~THIRD~~ FOURTH AMENDED AND
RESTATED JOINT POWERS
AGREEMENT OF THE
CAPE LIGHT COMPACT JPE

~~(April 10, 2024)~~

(xx,xx, 2026)

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FOURTH AMENDED AND
RESTATED JOINT POWERS
AGREEMENT
OF THE
CAPE LIGHT COMPACT JPE

(xx,xx, 2026)

This ~~Third~~Fourth Amended and Restated Joint Powers Agreement (“Agreement”) is effective as of April 10, 2024, and is entered into by and among the municipalities and counties listed on Exhibit A hereto (the “Members”), pursuant to the authority of Massachusetts General Laws Chapter 40, §4A ½ and G.L. c. 164, §134.

WHEREAS, the Massachusetts Restructuring Act of 1997 (the “Act”) was enacted during a period where Federal Law allowed for the restructuring of existing electric utilities into separate generation, transmission and distribution companies and, accordingly, the Act set forth a framework for the competitive supply of electric generation service to Massachusetts electric customers and allowed electric customers to choose their electric power supplier; and

WHEREAS, the Cape Light Compact (“Compact”) was entered into with the County of Barnstable, County of Dukes County and the municipalities legally joining therein, pursuant to the authority of Massachusetts General Laws Chapter 40, §4A, through an original Inter- Governmental Agreement effective as of October, 1997 which ~~has been amended from time to time (most recently in November of 2015) and is due to expire~~expired in October of 2022 (the “IGA”); and

WHEREAS, under the authority of G.L. c. 164, §134, G.L. c. 25A, §6 and pursuant to the ~~original Inter-Governmental Agreement, adopted October, 1997~~IGA, as amended, the Compact developed a municipal aggregation plan, setting forth the structure, operations, services, funding and policies of the Compact, approved in D.T.E. 00-47 (August 10, 2000) and approved as updated in D.P.U. 14-69 (May 1, 2015; May 18, 2015); February 2, 2023 (the “Plan”); and

WHEREAS, the Compact currently operates a municipal aggregation competitive electric supply program pursuant to ~~a municipal aggregation plan, setting forth the structure, operations, services, funding and policies of the Compact as most recently approved and updated in D.P.U. 14-69 (May 1, 2015; May 18, 2015)~~Plan, which provides electric power supply on an opt-out basis to customers across all customer classes located on Cape Cod and Martha’s Vineyard and, subject to G.L. c. 164, §134(b) and G.L. c. 25, §§19, 21, the Compact also provides comprehensive energy efficiency and decarbonization services to Cape Cod and Martha’s Vineyard through the Cape Light Compact Energy Efficiency Plan; and

WHEREAS, it ~~is~~was in the best interests of the Compact’s members to transfer its administrative, fiscal and operational functions to a new independent legal entity, a joint powers entity, prior to expiration of the IGA; and

WHEREAS, ~~members of the Members have entered into three prior amendments and restatements to this joint powers entities are afforded express liability protection from the acts and omissions of the entity agreement and the other participating members desire to undertake additional administrative changes;~~ and

~~WHEREAS, joint powers entities are conferred many express powers by law that are not available to the Compact, including the ability to employ staff; and~~

NOW THEREFORE, the Members hereby enter into this Agreement ~~and, pursuant to G.L. c. 40, § 4A½ (as may be amended from time to time, the “Joint Powers Statute”), hereby form a body politic and corporate.”).~~

ARTICLE I: EFFECTIVE DATE; FORMATION; MEMBERSHIP; LIABILITY OF MEMBERS

A. Effective Date; Formation.

This Agreement shall become effective and the joint powers entity shall exist as a separate public entity on April 12, 2017 (the “Effective Date.”) Each Municipal Member shall provide a duly authorized signature page for attachment hereto. There is formed as of the Effective Date a separate public entity named the Cape Light Compact JPE. The Cape Light Compact JPE shall provide notice to the Members of the Effective Date. The Cape Light Compact JPE shall continue to exist, and this Agreement shall be effective, until this Agreement is terminated or expires in accordance with Article XVI (Term; Termination; Withdrawal), subject to the rights of the Members to withdraw from the Cape Light Compact JPE.

B. Eligibility for Membership; Addition of Members.

Municipal members of the Compact are eligible for full membership in the Cape Light Compact JPE. Municipal members of the Compact who become members of the Cape Light Compact JPE shall be referred to as “Municipal Members.” Barnstable County and Dukes County may participate as limited members as set forth in Article I(E) (County Members) below. This subsection may not be amended unless such amendment obtains the affirmative approval of the Municipal Members whose population is at least equal to 50% of the combined population of all of the Municipal Members of the Cape Light Compact JPE. ~~Subject to the deadlines set forth in Article XVIII(C) (Transfer of Operations), a~~A municipal member of the Compact may become a member of the Cape Light Compact JPE by duly executing this Agreement in accordance with the Joint Powers Statute and delivering an executed copy of this Agreement and a copy of the authorization, vote or resolution as required by the Joint Powers Statute to the Cape Light Compact JPE. The Members acknowledge that membership in the

Cape Light Compact JPE may change by the addition and/or withdrawal of Members. The Members agree to participate with such other Members as may later be added. The Members also agree that the withdrawal by a Member shall not affect this Agreement or the remaining Members' continuing obligations under this Agreement.

C. Region.

The region within which the powers and duties provided in this Agreement shall be exercised is Barnstable County and Dukes County. The foregoing sentence shall not be construed as a limitation on the Cape Light Compact JPE's powers in any way, including, but not limited to, its power to offer statewide programs or participate in statewide proceedings (as such programs or proceedings may affect the region), or its power to contract with persons or entities outside the Commonwealth of Massachusetts.

D. Liability of Members.

Members shall not be liable for the acts or omissions of other Members or the region or the Cape Light Compact JPE created by this Agreement, unless the Member has agreed otherwise in this Agreement, or as may be provided for in a separate contract between the Member and the Cape Light Compact JPE. This subsection may not be amended unless such amendment obtains the affirmative approval of the Municipal Members whose population is at least equal to fifty percent (50%) of the combined population of all of the Municipal Members of the Cape Light Compact JPE.

This Agreement is not intended to impose any independent financial liabilities on the Members. Each Member shall remain responsible for its own debts and other financial liabilities, except as specifically provided herein, or as may be provided for in a separate contract between a Member and the Cape Light Compact JPE.

E. County Members.

Barnstable County and Dukes County may participate as limited members of the Cape Light Compact JPE and shall be referred to herein as the "County Members," or collectively with the Municipal Members as the "Members." The County Members shall not be permitted to vote on any binding matters (e.g., matters concerning aggregated power supply, energy efficiency plans and programs or other such matters committed to municipal aggregators pursuant to any provision of the Massachusetts General Laws-). Other limitations on the participation rights of County Members are set forth elsewhere in this Agreement.

A county member of the Compact may become a member of the Cape Light Compact JPE by duly executing this Agreement in accordance with the Joint Powers Statute. Each County Member shall provide a duly authorized signature page for attachment hereto.

ARTICLE II: GOALS; POLICIES; PURPOSES

The Cape Light Compact JPE's goals, policies and purposes include, without limitation, the following:

- a) providing the basis for aggregation of all consumers on a non-discriminatory basis;
- b) negotiating the best terms and conditions for electricity supply and transparent pricing;
- c) exploring all available options for negotiating the best terms and conditions for electricity supply and the development of renewable energy resources, including, without limitation, the formation of and/or membership in a co-operative organization to purchase or produce energy or renewable energy certificates ("RECs") or both, on a long-term basis;
- d) providing equal sharing of economic savings based on current electric rates and/or cost-of-service ratemaking approved by the Department of Public Utilities or its successor ("DPU");
- e) providing and enhancing consumer protection and options for service under contract provisions and to allow those consumers who choose not to participate to opt-out;
- f) improving quality of service and reliability;
- g) encouraging environmental protection through contract provisions;
- h) utilizing and encouraging renewable energy development to the extent practicable through contract provisions, demonstration projects and state mandated system benefit charges for renewable energy;
- i) administering an energy efficiency plan that advances consumer awareness and the adoption of a wide variety of energy efficiency measures and that also utilizes and encourages demand side management, all through contract provisions, demonstration projects and the use of state mandated system benefit charges for energy efficiency and other related charges and funds;
- j) advancing specific community goals that maybe selected from time to time, such as placing utility wires underground;
- k) providing full public accountability to consumers; and
- l) utilizing municipal and other powers and authorities that constitute basic consumer protection to achieve these goals.

The Cape Light Compact JPE shall accomplish the foregoing purposes through the following: (i) operation of energy efficiency programs; (ii) developing or promoting the development of renewable energy resources and projects; (iii) procuring competitive electric supply for its customers; (iv) procuring RECs; (v) participating in regulatory and legislative proceedings; and (vi) consumer advocacy.

ARTICLE III: POWERS OF THE CAPE LIGHT COMPACT JPE

The Cape Light Compact JPE is a body politic and corporate with power to:

- a) sue and be sued;
- b) make, negotiate and execute contracts and other instruments necessary for the exercise of the powers of the region, provided, however, that any contract for the purchase of electric power supplies, distribution, transmission or metering, billing and information services or related to any of the foregoing, shall not impose direct or individual financial obligations on any Member until approved by such individual Member, as the case may be;
- c) make, amend and repeal policies and procedures relative to the operation of the region in accordance with the Joint Powers Statute and other limitations as may be applicable under state law;
- d) receive and expend funds, including funds derived from the state mandated system benefit charges and to use such funds in accordance with state law;
- e) apply for and receive grants from the commonwealth, the federal government and other public and private grantors;
- f) submit an annual report to each Member, which shall contain a detailed audited financial statement and a statement showing the method by which the annual charges assessed against each governmental unit (if any) were computed;
- g) borrow money, enter into long or short-term loan agreements or mortgages and apply for state, federal or corporate grants or contracts to obtain funds necessary to carry out the purposes of the Cape Light Compact JPE, provided, however, that such borrowing, loans or mortgages shall be consistent with this Agreement, standard lending practices and G.L. c. 44, §§16-28;
- h) subject to G.L. c. 30B (or other applicable procurement laws), enter into contracts for the purchase of supplies, materials and services and for the purchase or lease of land, buildings and equipment, as considered necessary by the Governing Board;
 - i) as a public employer, to hire staff;
 - j) to plan projects;
 - k) to implement projects and/or conduct research;
- l) adopt an annual budget and to direct the expenditure of funds made available to the Cape Light Compact JPE by grant or contribution from public and private sector entities, or on account of any contract negotiated or administered by the Cape Light Compact JPE;

- m) to acquire property by gift, purchase or lease;
- n) to construct equipment and facilities;
- o) to apply for and receive contributions and other such financial assistance from public and private sector entities or to receive amounts derived as a portion of the savings on, or as a surcharge, dedicated mills/kilowatt hour fee or other such charge as part of any electric energy purchase or similar contract negotiated and/or administered by the Cape Light Compact JPE and, to the extent required herein, agreed to by each Member to be financially bound thereby;
- p) to engage consultants, attorneys, technical advisors and independent contractors;
- q) to adopt bylaws to govern its internal affairs;
- r) to reimburse persons who have advanced funds;
- s) to enforce agreements or otherwise prosecute claims on behalf of Members and coordinate their defense in any claim made against them relating to any agreement or other matter related to the Cape Light Compact JPE;
- t) to invest funds;
- u) to procure insurance;
- v) to obtain project-related financing through any mechanism such as the federal Clean Renewable Energy Bond program or similar or successor programs, and other financing options;
- w) to contract with an agent, including, without limitation, a regional government or a Member, to manage or accomplish any of its functions or objectives;
- x) to enter into agreements with state, quasi-state, county and municipal agencies, cooperatives, investor-owned utilities and other private entities, all as is convenient or necessary to manage or accomplish any of the Cape Light Compact JPE's functions or objectives; and
- y) any such other powers as are necessary to properly carry out its powers as a body politic and corporate.

ARTICLE IV: SERVICES; ACTIVITIES; UNDERTAKINGS

The services, activities or undertakings to be jointly performed within the region are as follows: (i) power supply procurement; (ii) offering of energy efficiency programs; (iii) participation in regulatory and legislative proceedings; (iv) education of the public and

government regarding energy issues; and (v) such other services, activities, and undertakings as set forth in Article II (Goals, Policies; Purposes).

ARTICLE V: GOVERNING BOARD

A. Powers of the Governing Board.

In accordance with the Joint Powers Statute, the Cape Light Compact JPE shall be governed by a board of directors consisting of the Directors from the Municipal Members (the "Governing Board"). The Governing Board shall be responsible for the general management and supervision of the business and affairs of the Cape Light Compact JPE, except with respect to those powers reserved to the Members by law or this Agreement. The Governing Board shall coordinate the activities of the Cape Light Compact JPE and may establish any policies and procedures necessary to do so. The Governing Board may from time to time, to the extent permitted by law, delegate any of its powers to committees, subject to such limitations as the Governing Board may impose. The Governing Board may delegate to the Executive Committee (as set forth below in Article V(C) (Executive Committee) the powers to act for the Governing Board between regular or special meetings of the Governing Board. The Governing Board may designate persons or groups of persons as sponsors, benefactors, contributors, advisors or friends of the Cape Light Compact JPE or such other title as they may deem appropriate and as is consistent with applicable law.

The Governing Board shall establish and manage a fund or funds to which all monies contributed by the Members, and all grants and gifts from the federal or state government or any other source shall be deposited.

The Governing Board may borrow money, enter into long or short-term loan agreements or mortgages and apply for state, federal or corporate grants or contracts to obtain funds necessary to carry out the purposes of the Cape Light Compact JPE. The borrowing, loans or mortgages shall be consistent with this Agreement, standard lending practices and G.L. c. 44, §§ 16-28. The Governing Board may, subject to G.L. c. 30B (or other applicable procurement laws), enter into contracts for the purchase of supplies, materials and services and for the purchase or lease of land, buildings and equipment, as considered necessary by the Governing Board.

B. Number, Qualifications and Term of Office.

The Governing Board shall consist of one Director for each Municipal Member. In the absence of a Director, his or her alternate shall be entitled to vote and otherwise exercise all of the powers of such Director. The Directors, and alternate directors, shall be selected by each Municipal Member in accordance with its municipal appointment rules and procedures and for such term as may be established by their respective appointing authorities. Except as hereinafter provided, the Directors (and alternates) shall hold office until the next selection of Directors (and alternates) by each such Member and until his or her successor is selected. Directors shall be subject to any limitations or direction established by their appointing

authorities. The Cape Light Compact JPE shall not be responsible for interpreting or enforcing any such limitations that may be established by the appointing authorities. Further, any action on the part of the Cape Light Compact JPE shall not be rendered void or invalid as a result of a Director's failure to abide by any such limitations. The sole remedy of an appointing authority in such instance is to remove and replace such Director.

Each County Member may appoint a representative to attend Governing Board meetings (the "County Representative"). County Representatives may participate in Governing Board discussions and nonbinding Governing Board votes.

C. Executive Committee.

At such time as there are more than five (5) Municipal Members, there shall be an Executive Committee composed of no less than five (5) Directors elected by the Governing Board from among the Directors appointed by the Municipal Members. The Executive Committee shall be selected by majority vote of all of the Directors of the Municipal Members. In addition to the delegation of powers set forth in Article V(A) (Powers of Governing Board), the powers of the Governing Board shall be delegated to the Executive Committee in the following circumstances: (i) when a quorum of the full Governing Board is not present for a regularly scheduled meeting; and (ii) exigent circumstances require Governing Board action, and there is insufficient time to convene a regular meeting of the Governing Board.

The Executive Committee shall conduct its business so far as possible in the same manner as is provided by this Agreement by the Governing Board. A majority of the Executive Committee shall constitute a quorum. The Executive Committee shall keep records of its meetings in form and substance as may be directed by the Governing Board and in accordance with the Open Meeting Law, G.L. c. 30A, §§18-25, and other applicable law.

Any Director who is not a member of the Executive Committee may attend and participate in Executive Committee meetings, but may not vote. Attendance may be in-person ~~or~~, by telephone or by video conference.

From time to time upon request and at each meeting of the Governing Board ~~of Directors~~, the Executive Committee shall make a full report of its actions and activities since the last meeting of the Governing Board.

If two (2) members of the Executive Committee object to the affirmative action taken by the Executive Committee, they may appeal such decision within forty-eight (48) hours of such action or vote by requesting a special meeting of the Governing Board in accordance with Article VI(C) (Special Meetings) which must occur as soon as possible but no later fourteen (14) days after the Executive Committee action if the original Executive Committee action was necessitated by exigent circumstances. At such special meeting, the Governing Board may overturn the action or vote of the Executive Committee by a two-thirds vote of the Directors. A vote by the Executive Committee to take no action cannot be appealed.

D. Manner of Acting and Quorum.

A simple majority of the members of the Executive Committee (including the Chair or, in the Chair's absence, the person authorized to chair the meeting) must be physically present to attain a quorum, **unless remote participation is otherwise authorized by applicable law**. In order for a meeting of the Governing Board to convene and take action, additional members of the Governing Board equal to or greater than a majority of the Municipal Members of the Governing Board must be physically present or participating remotely (the "Additional Participating Governing Board Members"). By way of example, if the Governing Board has a total of twenty-one Municipal Members, and five members of the Executive Committee (including the Chair or, in the Chair's absence, the person authorized to chair the meeting) are physically present, an additional six Governing Board members must participate in person or remotely in order for a meeting to convene. If there are not enough Additional Participating Governing Board Members to attain a majority of the Governing Board, the provisions of Article V(C) (Executive Committee) shall apply to convening and taking action at a meeting to the meeting.

The Governing Board shall act by vote of a majority of the Directors of the Municipal Members present and voting at the time of the vote. Directors may participate in meetings remotely in accordance with applicable laws regarding remote participation, including the regulations of the Office of the Attorney General governing remote participation, 940 C.M.R. 29.10. Unless altered by the Governing Board in accordance with this Agreement, each Municipal Member shall be entitled to select one (1) Director whose vote shall be equal to the Director of any other Municipal Member, except as expressly set forth in the succeeding paragraphs. County Representatives shall not count towards a quorum as they have limited participation rights. Directors abstaining from voting shall be counted for meeting quorum purposes, but their votes shall not count with respect to the matters they abstain from voting on. By way of example, if ten (10) Directors from the Municipal Members are present and four (4) abstain from voting, and the remaining Directors split their votes four (4) in favor, two (2) against, the motion would pass.

While a quorum is present plus the Additional Participating Governing Board Members, unless another provision is made by law, this Agreement or by the Cape Light Compact JPE's own rules, all business shall be determined by a majority vote of the Directors of the Municipal Members then present and voting. Directors participating remotely are to be considered present and may vote. Notwithstanding the foregoing, any vote involving a matter concerning issues which would or could bear in a direct and material fashion on the financial interests of the Municipal Members shall be taken by a weighted vote in which the vote of each Director shall be weighted in the same proportion as the population of the Municipal Member such Director represents bears to the whole population of the Municipal Members of the Cape Light Compact JPE, such population as determined, in the case of Barnstable County, by the most recent federal census, or decennial census, and, in the case of Dukes County, by the most recent data available from the Martha's Vineyard Commission. In case of a dispute as to whether a vote shall be taken on a weighted basis as set forth in this paragraph or on a one (1) town, one (1) vote basis as set forth in the preceding paragraph of this subsection, the

determination shall be made by weighted vote as set forth herein. Exhibit B sets forth the population for each Municipal Member **as of the original effective date of this Agreement (as may be updated from time to time in accordance with Article XV (Amendment; Revision of Exhibits))**, and provides an example of a vote taken in accordance with weighted voting procedures.

E. Rules and Minutes; Meeting Announcements.

The Governing Board shall determine its own rules and order of business, unless otherwise provided by law or this Agreement. The Governing Board shall also provide for the keeping of minutes of its proceedings in accordance with the Open Meeting Law. All regular and Executive Committee meeting announcements shall be sent to all Directors and County Representatives.

F. Voting.

If requested by any Director and as may be required by law, a vote of the body shall be taken by a roll call and the vote of each Director shall be recorded in the minutes, provided, however, if any vote is unanimous only that fact need be recorded. Pursuant to the Open Meeting Law, roll call votes are required for the following: (i) a vote to go into executive session; (ii) votes taken in executive session; and (iii) votes taken in open session when one or more Directors is participating remotely.

G. Resignation and Removal.

1. Resignation.

Any Director or County Representatives (or their alternates) may resign at any time upon written notice to the remaining Governing Board. A Director may resign from the Executive Committee and still keep his or her position as a Director. The resignation of any Director (or alternate) or resignation from the Executive Committee shall take effect upon receipt of notice thereof or at such later time as shall be specified in such notice, and unless otherwise specified therein, the acceptance of such resignation shall not be necessary to make it effective.

2. Removal.

Any Director (or alternate) may be removed at any time with or without cause by his or her appointing authority. The Governing Board may send a notice to an appointing authority requesting removal of a Director for cause as specified in such notice. For cause removal shall include, but not be limited to, disclosure of documents exempt from disclosure under the Massachusetts Public Records Law in violation of G.L. c. 268A, §23(c)(2), or disclosure of matters discussed during executive session prior to release of executive session minutes.

A Director from a Municipal Member who fails to attend at least half of the Directors' meetings annually ~~shall~~ ~~may~~ be ~~automatically~~ removed ~~by the Governing Board~~, unless such Director has requested an exemption from this requirement due to special circumstances (i.e., prolonged illness, conflicting work/personal commitments). Annual attendance shall be calculated on a calendar year basis. The secretary (or other officer of as may be designated by the Governing Board) shall report on the annual attendance of Directors as requested by the Governing Board. In each vote implementing the removal of a Director, the Governing Board shall state an official removal date, which shall generally take place within ninety (90) to one hundred and eighty days (180) in order to give the Municipal Member who appointed such Director an opportunity to replace such Director. A Municipal Member whose Director is removed shall be given immediate notice of such removal. A Director who has been removed or a Municipal Member whose Director has been removed may petition the Governing Board for reinstatement and he or she shall be given notice and an opportunity to be heard before the Governing Board on such matter within ninety (90) days of such request.

H. Vacancies.

1. Vacancies on the Governing Board.

The remaining Directors may act despite a vacancy in the Governing Board. A vacancy in the Governing Board of a Director from a Municipal Member shall be promptly filled, but in no case more than sixty (60) days thereafter, by the appointing authority of the Municipal Member which originally selected such Director. Each Director chosen to fill a vacancy on the Governing Board shall hold office until his or her successor shall be appointed and qualified by his or her appointing authority. Insofar as there is no Director then in office representing a Municipal Member, the alternate shall act in his or her stead. If a Municipal Member has not appointed an alternate, the Director position shall be considered vacant for that particular Municipal Member and it shall not be counted for quorum purposes under Article V(D) (Manner of Acting and Quorum) or for the purposes of the Open Meeting Law until the Municipal Member fills the vacancy and/or appoints an alternate.

2. Vacancies on the Executive Committee.

Vacancies on the Executive Committee shall be filled in the same manner as the position was originally filled.

3. No Right to Compensation.

No Director shall receive an additional salary or stipend for his or her service as a Governing Board member. Directors are not eligible for health insurance or other benefits provided to employees of the Cape Light Compact JPE.

ARTICLE VI: MEETINGS OF THE GOVERNING BOARD

A. Place.

Meetings of the Governing Board, including meetings of the Executive Committee, shall be held at such place within Barnstable County or Dukes County, or at such other place as may be named in the notice of such meeting.

B. Regular Meetings.

Regular meetings may be held at such times as the Governing Board may fix but no less frequently than quarterly.

C. Special Meetings.

Special meetings of the Governing Board may be called by the chairman or any other officer or Director at other times throughout the year.

D. Notice.

In addition to the personal notice to Directors and County Representatives set forth in Article V(E) (Rules and Minutes; Meeting Announcements), public notice of any regular meeting shall be made in compliance with the Open Meeting Law and other applicable law. Forty-eight (48) hours' notice to Directors and County Representatives by mail, electronic mail, telegraph, telephone or word of mouth shall be given for a special meeting unless shorter notice is adequate under the circumstances, provided, however, that public notice of such special meeting has been made in compliance with applicable law. A notice or waiver of notice need not specify the purpose of any special meeting. Personal notice of a meeting need not be given to any Director or County Representative if a written waiver of notice, executed by him or her before or after the meeting, is filed with the records of the meeting, or to any Director or County Representative who attends the meeting without protesting prior thereto or at its commencement the lack of notice to him or her.

E. Vote of Interested Directors.

A Director or County Representative who is a member, stockholder, trustee, director, officer or employee of any firm, corporation or association with which the Cape Light Compact JPE contemplates contracting or transacting business shall disclose his or her relationship or interest to Governing Board. No Director or County Representative so interested shall deliberate or vote on such contract or transaction. The affirmative vote of a majority of the disinterested Directors or County Representative present and voting hereof shall be required before the Cape Light Compact JPE may enter into such contract or transaction.

In case the Cape Light Compact JPE enters into a contract or transacts business with any firm, corporation or association of which one or more of its Directors is a member,

stockholder, trustee, director, officer, or employee, such contract or transaction shall not be invalidated or in any way affected by the fact that such Director or County Representative have or may have interests therein which are or might be adverse to the interests of the Cape Light Compact JPE. No Director or County Representative having disclosed such adverse interest shall be liable to the Cape Light Compact JPE or to any creditor of the Cape Light Compact JPE or to any other person for any loss incurred by it under or by reason of any such contract or transaction, nor shall any such Director or County Representative be accountable for any gains or profits to be realized thereon.

Nothing contained herein shall affect the compliance of any Director or County Representative or the Governing Board or the Cape Light Compact JPE with G.L. c. 268A, as set forth in Article VIII (G.L. c. 268A), below.

ARTICLE VII: OPEN MEETING LAW; EXECUTIVE SESSIONS

The meetings of the Governing Board are subject to the Massachusetts law governing open meetings of governmental bodies and governmental boards and commissions, including the Open Meeting Law. The Governing Board is therefore required to maintain accurate records of its meetings, setting forth the date, time, place, Directors present or absent and action taken at each meeting, including executive sessions.

In accordance with the Open Meeting Law, the Governing Board may hold an executive session after an open meeting has been convened and a recorded roll call vote has been taken to hold an executive session. Executive sessions may be held only for the purposes specifically enumerated in the Open Meeting Law, including, but not limited to, to discuss energy-related trade secrets or confidential information, or litigation strategy.

Matters discussed in executive sessions of the Governing Board must be treated as confidential, and disclosure of such matters is a violation of G.L. c. 268A, §23(c)(2). A violation of confidentiality may lead to disciplinary action as established by the Governing Board, including a request for removal of a Director in accordance with Article V(G)(2) (Removal).

ARTICLE VIII: G.L. c. 268A

Directors, County Representatives, officers and employees of the Cape Light Compact JPE are subject to the provisions of the Massachusetts Conflict of Interest Law, G.L. c. 268A, and shall act at all times in conformity therewith. Public employees who work for two (2) or more public entities may find that each agency has an interest in a particular matter. Any employee, officer, County Representative or Director may request free legal advice from the State Ethics Commission about how the Conflict of Interest Law applies to them in a particular situation. ~~This process is explained at <http://www.mass.gov/ethics/commission-services/request-advice.html>.~~ Directors may also request a formal conflict of interest opinion from town counsel pursuant to G.L. c. 268A, §22.

In accordance with G.L. c. 268A, §23(c)(2), Directors, County Representatives, officers and employees of the JPE are prohibited from improperly disclosing materials or data that are exempt from disclosure under the Public Records Law, and were acquired by him or her in the course of his or her official duties, and may not use such information to further his or her personal interest.

ARTICLE IX: OFFICERS; STAFF; SERVICE PROVIDERS

A. Election.

At its first meeting of the calendar year, the Governing Board shall elect a chairman, vice chairman, treasurer, secretary and business officer and such other officers as the Governing Board shall determine. The term of office for those so elected shall be one (1) year and until their respective successors are elected and qualified. Other than the treasurer and business officer, all officers must be a Director and, upon selection of a successor Director by such officer's appointing Member, such officer shall immediately tender notice thereof to the Cape Light Compact JPE and the Governing Board shall select a replacement among the various Directors from the Municipal Members for the remaining term of such officer.

B. Qualifications.

Two (2) or more offices may be held by the same person, except the offices of chairman, secretary or treasurer.

C. Vacancies.

Any vacancy occurring among the officers, however caused, may be filled by the Directors from the Municipal Members for the unexpired portion of the term.

D. Removal and Resignation of Officers.

1. Removal.

Any officer of the Cape Light Compact JPE may be removed from his or her respective offices with or without cause by resolution adopted by a majority of the Directors present and voting at any regular or special meeting of the Governing Board.

2. Resignation.

Any officer may resign at any time by giving his or her resignation in writing to the chairman, treasurer, secretary, the Cape Light Compact JPE Administrator, or Director of the Cape Light Compact JPE. An officer may resign as officer without resigning from other positions in the Cape Light Compact JPE, including positions on the Executive Committee or as Director.

E. Sponsors, Benefactors, Contributors, Advisors, Friends of the Cape Light Compact JPE.

Persons or groups of persons designated by the Governing Board as sponsors, benefactors, contributors, advisors or friends of the Cape Light Compact JPE or such other title as the Governing Board deems appropriate shall, except as the Governing Board shall otherwise determine, serve in an honorary capacity. In such capacity they shall have no right to notice of or to vote at any meeting, shall not be considered for purposes of establishing a quorum and shall have no other rights or responsibilities.

F. Chairman.

The chairman shall preside at all meetings at which he or she is present. Unless otherwise directed by the Governing Board, all other officers shall be subject to the authority and supervision of the chairman. The chairman also shall have such other powers and duties as customarily belong to the office of chairman or as may be designated from time to time by the Governing Board.

G. Vice Chairman.

The vice chairman shall assist the chairman and preside at meetings at which the chairman is not present. The vice chairman also shall have such other powers and duties as customarily belong to the office of vice chairman or as may be designated from time to time by the Governing Board.

H. Treasurer and Business Officer.

The Governing Board shall appoint a treasurer who may be a treasurer of one of the Municipal Members. No Director or other employee of the Cape Light Compact JPE shall be eligible to serve concurrently as treasurer. The treasurer, subject to the direction and approval of the Governing Board, shall be authorized to receive, invest and disburse all funds of the Cape Light Compact JPE without further appropriation. The treasurer shall give bond for the faithful performance of his or her duties in a form and amount as fixed by the Governing Board. The treasurer may make appropriate investments of the funds of the Cape Light Compact JPE consistent with G.L. c. 44, §55B.

The Governing Board shall appoint a business officer who may be a city auditor, town accountant or officer with similar duties, of one of the Municipal Members. The business officer shall have the duties and responsibilities of an auditor or accountant pursuant to G.L. c. 41, §§52 and 56 and shall not be eligible to hold the office of treasurer.

If the Cape Light Compact JPE is using a service provider pursuant to Article IX(M) (Service Providers) to handle Cape Light Compact JPE funds, the Governing Board shall consider using one or more employees of such service provider to serve as treasurer or business officer.

I. Secretary.

The secretary shall arrange for the recording, consistent with applicable law, of all proceedings of the Governing Board, Executive Committee and any other such committee in a book or books to be kept therefor, and have such powers and duties as customarily belong to the office of clerk or secretary or as may be designated from time to time by the chairman or the Governing Board.

J. Other Officers.

The Governing Board shall retain legal counsel for the Cape Light Compact JPE. The Cape Light Compact JPE's legal counsel may jointly represent the Cape Light Compact JPE's Municipal Members or other parties in accordance with this Article ~~XIX~~XVIII(I) (Shared Legal Representation) of this Agreement.

The Cape Light Compact JPE shall designate a Chief Procurement Officer, whose role, in accordance with G.L. c. 30B (or other applicable procurement laws) and other applicable provisions of law, shall be to select proposals for and facilitate the award of contracts on behalf of the Cape Light Compact JPE, with input from Directors, the Cape Light Compact JPE staff, counsel and others, as such Chief Procurement Officer sees fit. Notwithstanding the foregoing, the Governing Board may determine that the Cape Light Compact JPE, as long as consistent with applicable law, will select proposals and award contracts in another manner.

Other officers shall have such powers as may be designated from time to time by the Governing Board.

K. The Cape Light Compact JPE Administrator.

The Governing Board shall appoint a JPE Administrator who shall be an employee of the Cape Light Compact JPE. In general, the Cape Light Compact JPE Administrator shall serve as the chief administrative and operating officer and supervise, direct and be responsible for the efficient administration of the business of the Cape Light Compact JPE. From time to time the Governing Board may vote to change the position title of the Cape Light Compact JPE Administrator, without the need for an amendment to this Agreement.

More specifically, the Cape Light Compact JPE Administrator shall be responsible for:

- (i) Implementing the goals and carrying out the policies of the Cape Light Compact JPE Governing Board;
- (ii) Maintaining the complete and full records, reports and filings associated with the financial and administrative activity of the Cape Light Compact JPE;
- (iii) Planning and directing all administrative and operational functions of the Cape Light Compact JPE consistent with budgets approved by the Governing Board;

- (iv) Managing the hiring process, supervising and directing the work of all staff consistent with budgets and strategic goals approved by the Governing Board;
- (v) Consulting and advising the Governing Board as to the business, operational and strategic concerns of the Cape Light Compact JPE including fiscal affairs, legal and operational issues, and major program initiatives;
- (vi) Regularly attending all Governing Board meetings and answering all questions addressed to him or her;
- (vii) Managing the Cape Light Compact JPE's legal affairs, including directing the Cape Light Compact JPE's participation in regulatory and judicial proceedings, consistent with relevant budgets approved by the Governing Board;
- (viii) Managing the Cape Light Compact JPE's energy efficiency program in accordance with all applicable laws and the rules and regulations of the DPU, or any successor entity;
- (ix) Negotiating and executing contracts for power supply procurement, renewable energy certificates, energy efficiency contracts, contracts for professional services and legal services in order to achieve the strategic goals and business purposes of the governing board; and
- (x) Perform such other duties as may be directed by the Governing Board from time to time, or as may be necessary or advisable to fulfill the Cape Light Compact JPE's objectives.

The Governing Board may elect to expand, limit or otherwise amend the foregoing responsibilities by replacing this Article IX(K) with a list of responsibilities set forth in Exhibit C.

L. Cape Light Compact JPE Staff.

The Cape Light Compact JPE shall be a public employer. The Governing Board may employ personnel to carry out the purposes of this Agreement and establish the duties, compensation and other terms and conditions of employment of personnel. The Governing Board shall take all necessary steps to provide for continuation of membership in a valid and existing public employee retirement system.

M. Service Providers.

The Governing Board may appoint or engage one or more service providers to serve as the Cape Light Compact JPE's administrative, fiscal or operational agent in accordance with the provisions of a written agreement between the Cape Light Compact JPE and the service

provider. A Municipal Member may contract with the Cape Light Compact JPE to be a service provider. The service provider agreement shall set forth the terms and conditions by which the service provider shall perform or cause to be performed the requested services. This subsection (M) shall not in any way be construed to limit the discretion of the Cape Light Compact JPE to hire its own employees to perform such functions.

ARTICLE X: BUDGET; FINANCING; BORROWING; AND RELATED MATTERS

A. Budget; Segregation of Funds; Expenditures.

Prior to the beginning of each fiscal year, the Cape Light Compact JPE staff shall work with the Governing Board to prepare a proposed operating budget. The Cape Light Compact JPE shall adopt an operating budget for each fiscal year and direct the expenditure of funds in accordance with applicable law. The operating budget and any amendments thereto shall be approved by a weighted vote of the Governing Board in accordance with Article V(D) (Manner of Acting and Quorum).

All funds of the Cape Light Compact JPE shall be held in separate accounts in the name of the Cape Light Compact JPE and not commingled with funds of any other person or entity. All funds of the Cape Light Compact JPE shall be strictly and separately accounted for, and regular reports shall be rendered of all receipts and disbursements. The Governing Board shall contract with a certified public accountant to make an annual audit of the accounts and records of the Cape Light Compact JPE. All expenditures shall be made in accordance with the approved budget and in accordance with any applicable procedures or controls as may be authorized by the Governing Board.

B. Financing.

The Cape Light Compact JPE shall finance the joint services, activities or undertakings within the region in the manner set forth in this Article X. ~~Upon the transfer of operations as set forth in Article XVIII(C) (Transfer of Operations), the~~The Cape Light Compact JPE may collect a kilowatt hour charge or equivalent of up to a mil per kilowatt hour, from consumers participating in the municipal aggregation power supply program. The amount collected may be up to 1 mil (\$.001), or such lower amount as the Cape Light Compact JPE Administrator may determine, for every kilowatt hour sold to consumers for the duration of service under a competitive electric supply agreement (this charge is referred to as an “Operational Adder”). The Cape Light Compact JPE will primarily use the Operational Adder funds to support the municipal aggregation power supply program budget and other costs associated with implementing the powers and purposes of the Cape Light Compact JPE. The level of the Operational Adder shall be determined during the annual operating budget process based upon the projected expenses of the Cape Light Compact JPE. All uses of the Operational Adder shall follow the Cape Light Compact JPE budget appropriation process.

~~Upon the transfer of operations as set forth in Article XVIII(C) (Transfer of Operations), funding~~Funding for the Cape Light Compact JPE’s energy efficiency activities

shall come in part from the mandatory system benefits charges imposed on consumers in accordance with G.L. c. 25, §19(a), which funds energy efficiency programs administered by municipal aggregators with energy plans certified by the DPU under G.L. c. 164, §134(b). In addition, in accordance with G.L. c. 25, §19(a), the Cape Light Compact JPE's energy efficiency activities may also be funded by revenues from the forward capacity market administered by ISO New England Inc., revenues from cap and trade pollution control programs (e.g., Regional Greenhouse Gas Initiative), other funding sources and an energy efficiency surcharge, as approved by the DPU or a successor thereto. In addition, the Cape Light Compact JPE shall finance the joint services, activities or undertakings within the region with grants from the commonwealth, the federal government and other public and private grantors;

C. Borrowing.

The Cape Light Compact JPE is authorized to incur borrowing pursuant to the Joint Powers Statute. There are no limitations on the purposes, terms and amounts of debt the Cape Light Compact JPE may incur to perform such services, activities or undertakings, except as may established by law.

ARTICLE XI: COOPERATION; AUTHORITY DOCUMENTS

The Members agree to act in good faith and use their best efforts to effectuate the intent and purpose of this Agreement. All parties to this Agreement shall cooperate to the fullest extent possible.

The Members acknowledge and agree that the authority of the Cape Light Compact JPE will be evidenced and effectuated through this Agreement and through Governing Board votes, resolutions and various documents duly adopted by the Governing Board. The Members agree to abide by and comply with the terms and conditions of all such votes, resolutions and documents that may be adopted by the Governing Board, subject to each Member's right to withdraw from the Cape Light Compact JPE as described in Article XVI (Term; Termination; Withdrawal).

ARTICLE XII: ELECTRICITY AND OTHER AGREEMENTS

Pursuant to this Agreement, the Members and private consumers may enter into contracts for the distribution, transmission and/or supply of electricity, for the purchase of energy and RECs, and for project financing in support thereof, provided, however, that any contract for the purchase of electric power supplies, distribution, transmission or metering, billing and information services or related to any of the foregoing, shall not impose direct or individual financial obligations on any Members until approved by such individual Member, as the case may be, and further, that any contract shall indemnify and hold harmless the Cape Light Compact JPE and its Members from any financial liability or provide commercially reasonable indemnification with respect to the provision of such products or services.

ARTICLE XIII: OTHER APPLICABLE LAWS

Nothing in this Agreement or in any negotiated contract for the supply of electricity shall be construed to supersede, alter or otherwise impair any obligation imposed on any Member by otherwise applicable law.

ARTICLE XIV: INDEMNIFICATION OF DIRECTORS; LIABILITY OF DIRECTOR AND OFFICERS; INSURANCE; INDEMNIFICATION OF MEMBERS

A. Indemnification of Directors.

The Cape Light Compact JPE shall, to the extent legally permissible, indemnify the Directors, County Representatives, officers and Members. All contracts negotiated or undertaken by the Cape Light Compact JPE shall also include, to the maximum extent feasible, indemnification of the Directors, County Representatives, officers and the Members.

B. Liability of Directors, Officers, and Employees.

The Directors, County Representative, officers, and employees of the Cape Light Compact JPE shall use ordinary care and reasonable diligence in the exercise of their powers and in the performance of their duties pursuant to this Agreement. No current or former Director, officer, or employee will be responsible for any act or omission by another Director, County Representative, officer, or employee.

C. Insurance.

The Cape Light Compact JPE shall acquire such insurance coverage as the Governing Board deems necessary to protect the interests of the Cape Light Compact JPE, the Members, the Directors and officers, employees and the public. If possible, such insurance coverage shall name the Members as additional insureds. If the Cape Light Compact JPE has employees, it shall obtain worker's compensation insurance.

D. Indemnification of Members.

The Cape Light Compact JPE shall defend, indemnify and hold harmless the Members from any and all claims, losses, damages, costs, injuries and liabilities of every kind to the extent arising directly or indirectly from the conduct, activities, operations, acts, and omissions of the Cape Light Compact JPE under this Agreement, and not arising directly or indirectly from the negligent or intentional actions of any Member. In addition, the Cape Light Compact JPE shall not be responsible for indemnifying any Member for any claims, losses, damages, costs or injuries arising from any duties that such Member has agreed to assume in a contract with the Cape Light Compact JPE.

ARTICLE XV: AMENDMENT; REVISION OF EXHIBITS

Except as set forth below in the following paragraph, this Agreement may be altered, amended, or repealed, in whole or in part, by the affirmative vote of Directors of Municipal Members whose population is at least equal to 50% of the combined population of all of the Municipal Members of the Cape Light Compact JPE. Notice of proposed amendments shall be sent to Members at least thirty (30) days before any Governing Board vote on such amendments in accordance with Article ~~XIX~~XVIII(D) (Notices).

Certain amendments to this Agreement and certain actions of the Cape Light Compact JPE shall require the affirmative approval of the Municipal Members whose population is at least equal to 50% of the combined population of all of the Municipal Members of the Cape Light Compact JPE: (i) Article I(B) (Eligibility for Membership; Addition of Members); and (ii) Article I(D) (Liability of Members).

In addition, termination of the Cape Light Compact JPE shall require the approval of all Municipal Members.

The Municipal Members agree that Exhibits A (List of Members), B (Weighted Voting) and C (JPE Administrator Responsibilities) to this Agreement set forth certain administrative matters that may be revised by the Cape Light Compact JPE Administrator in accordance with Governing Board authorization without such revision constituting an amendment to this Agreement. The Cape Light Compact JPE shall provide written notice to the Members of the revision to such exhibits.

ARTICLE XVI: TERM; TERMINATION; WITHDRAWAL

This Agreement shall continue in effect for a term not to exceed twenty-five (25) years; more specifically, the term will end July 21, 2046 unless extended by the Governing Board through an amendment to this Agreement prior to such date. At the conclusion of the term, taking into account any changed circumstances, the Municipal Members shall in good faith negotiate a replacement agreement.

Any Member may voluntarily withdraw from the Cape Light Compact JPE at the end of each calendar quarter upon at least ninety (90) days prior written notice. Withdrawal of such Member shall not affect any obligations entered into prior to the date of withdrawal which are binding by their terms on such member, including, without limitation, contracts directly entered into by such Member and financial contributions to the Cape Light Compact JPE made or agreed to be made by such member.

This Agreement may be terminated by collective agreement of all the Municipal Members; provided, however, the foregoing shall not be construed as limiting the rights of a Municipal Member to withdraw its membership in the Cape Light Compact JPE, and thus terminate this Agreement only with respect to such withdrawing Municipal Member.

Upon termination of this Agreement, any surplus money or assets in possession of the Cape Light Compact JPE for use under this Agreement, after payment of all liabilities, costs, expenses, and charges incurred under this Agreement shall be returned to the then-existing Members in proportion to the contributions made by each, if applicable; if no contributions were made, surplus assets shall be distributed based on the relative populations of each Municipal Member. Payment of liabilities and disbursement of surplus money or assets shall also be in accordance with any rules, regulations and policies adopted by governmental authorities having jurisdiction over the Cape Light Compact JPE.

ARTICLE XVII: CONSTRUCTION AND SEVERABILITY

This Agreement shall be liberally construed so as to effectuate the purposes thereof. The provisions of this Agreement shall be severable and if any phrase, clause, sentence or provision of this Agreement is declared to be contrary to the constitution of the Commonwealth of Massachusetts or of the United States, or the applicability thereof to any government, agency, person or circumstance is held invalid, the validity of the remainder of this Agreement and the applicability thereof to any government, agency, person or circumstance shall not be affected thereby. If this Agreement shall be held contrary to the constitution or the Massachusetts General Laws, the Cape Light Compact JPE shall remain in full force and effect as to all severable matters.

~~ARTICLE XVIII: THE CAPE LIGHT COMPACT JPE AS SUCCESSOR TO THE COMPACT; TRANSFER OF COMPACT'S ADMINISTRATIVE AND OPERATIONAL FUNCTIONS~~

~~A. The Cape Light Compact JPE's Status as Successor Entity to the Compact.~~

~~It is the intent of the Members that the Cape Light Compact JPE eventually serve as the successor entity to the Compact.~~

~~In order to provide for an orderly transition, the Cape Light Compact JPE and the Compact will coordinate transfer and succession plans in accordance with this Article XVIII.~~

~~B. Transfer of Administrative and Financial Functions.~~

~~Upon transfer of the Compact's operations as set forth in Article XVIII(D) (Transfer of Operations) below, and in accordance with applicable transfer and succession plans, the Cape Light Compact JPE shall assume all benefits, obligations and liabilities of the Compact.~~

~~Upon the Effective Date, the Cape Light Compact JPE will serve as the administrative and fiscal arm of the Compact. As soon as practicable, Compact staff will become employees of the Cape Light Compact JPE. At such time, the Cape Light Compact JPE shall assume responsibility for any and all loss, injury, damage, liability, claim, demand, tort or worker's compensation incidents that occur on or after the date personnel are transferred to the Cape Light Compact JPE. The Cape Light Compact JPE will also perform certain financial services~~

~~for the Compact as set forth in a written agreement between the Compact and the Cape Light Compact JPE. The Cape Light Compact JPE may elect to delegate performance of such functions to service providers as set forth in Article IX(M) (Service Providers).~~

~~C. — Transfer of Operations.~~

~~Unless such other date is established by the Governing Board, when the majority of the municipal members of the Compact join the Cape Light Compact JPE, the Compact and the Cape Light Compact JPE will develop an asset transfer and succession plan. and, in consultation with DPU (and other governmental authorities if necessary or convenient), will establish an operational transfer date). Once such date is established, the Cape Light Compact JPE will notify the members of the Compact of the deadline for joining the Cape Light Compact JPE in order to participate in its aggregation plan. On or before the operational transfer date, the Cape Light Compact JPE will execute all documents and perform all acts necessary to transfer all programs, operational functions, tangible and intangible assets (including intellectual property), contracts and records of the Compact to the Cape Light Compact JPE so that the Cape Light Compact JPE is the legal successor to the Compact.~~

~~D. — Meetings and Board Membership During Transition Period.~~

~~During the transition period, meetings of the Cape Light Compact JPE will occur immediately before or after scheduled meetings of the Compact. In order to provide for an orderly transition or for any other reason that a Municipal Member deems appropriate, a Municipal Member may appoint the same person to serve on the Cape Light Compact JPE's and Compact's Governing Boards.~~

~~E. — Completion of Transition and Reorganization~~

~~The foregoing subsections (A) — (D) have no future operational effect as of December 13, 2017, the effective date of this Agreement. They remain in this Agreement as a placeholder and for historical context. The operational transfer date was July 1, 2017⁺. On that date, the Cape Light Compact JPE became the legal and operational successor to the Compact.~~

~~ARTICLE XIX~~ARTICLE XVIII: MISCELLANEOUS

A. Principal Office.

The principal office of the Cape Light Compact JPE shall be located at such places as the Governing Board may establish from time to time.

⁺On April 12, 2017, the Governing Board voted to establish the operational transfer date as July 1, 2017.

B. The Cape Light Compact JPE Records.

The original, or attested copies, of this Agreement and records of all meetings of the Governing Board shall be kept in Massachusetts at the principal office of the Cape Light Compact JPE. Said copies and records need not all be kept in the same office. They shall be available at all reasonable times for the inspection of any Municipal Member or Director for any proper purpose and as required by law. The records of the Cape Light Compact JPE shall be subject to the Massachusetts Public Records Act, G.L. c. 66, and shall be deemed public records, unless such records fall within the exemptions set forth in G.L. c. 4, §7, including exemptions for development of inter-agency policy and trade secrets or commercial or financial information.

C. Fiscal Year.

The fiscal year of the Cape Light Compact JPE shall begin on January 1st and end on December 31st.

D. Notices.

All notices, waivers, demands, requests, consents or other communications required or permitted to be given or made under this Agreement shall be in writing and if addressed to the Cape Light Compact JPE shall be sent to:

JPE Administrator
Cape Light Compact JPE
261 Whites Path, Unit 4
South Yarmouth, MA
02664

The Cape Light Compact JPE may change its address by sending a notice of change of address to all Members.

Members shall be required to send the Cape Light Compact JPE a notice each January setting forth the name, address and other contact information for its Director and alternate director, and the contact name and address for all notices to be sent to Members under this Agreement. If no address has been provided for notices, the Cape Light Compact JPE may use the Town Clerk's address for a Member as provided on its website.

A Member may change its address by sending a notice of change of address to the Cape Light Compact JPE.

Except for any notice required by law to be given in another manner, all notices, waivers, demands, requests, consents, or other communications required or permitted by this Agreement to be effective shall be in writing, properly addressed, and shall be given by: (i) personal delivery; (ii) established overnight commercial courier delivery service

with charges prepaid or duly charged by the sender; or (iii) registered or certified mail, return receipt requested, first class, postage prepaid. Notices given hereunder shall be deemed sufficiently given on: (i) the date of personal delivery if so delivered; (ii) the day after sending if sent by established overnight commercial courier delivery service; or (iii) the fifth day after sending if sent by registered or certified mail. The Cape Light Compact JPE and the Members may additionally provide notice by electronic mail, facsimile, or telephone communication, but this shall not relieve the notifying party of the obligation to provide notice as specified above.

E. Reports.

The Cape Light Compact JPE shall submit an annual report to each Member which shall contain a detailed audited financial statement and a statement in accordance with the Joint Powers Statute.

The Cape Light Compact JPE shall prepare a written annual report, in the format required by the DPU regarding the expenditure of energy efficiency funds for the previous calendar year. Such reports shall be filed with the DPU no later than August 1, unless filing or reporting requirements established by the DPU necessitate a different date, and posted to the Cape Light Compact JPE's web site within thirty (30) days of submission to the DPU. In addition, the Cape Light Compact JPE shall periodically prepare written overviews of the Cape Light Compact JPE's program activities for each Municipal Member for inclusion in its individual town annual reports.

~~Upon the transfer of operations as set forth in Article XVIII(C) (Transfer of Operations), for so long as is required by the DPU, the Cape Light Compact JPE shall submit an annual report to the DPU on December 1st of each year regarding its municipal aggregation power supply program. The annual report will, at a minimum, provide: (1) a list of the program's competitive suppliers over the past year; (2) the term of each power supply contract; (3) the aggregation's monthly enrollment statistics by customer class; (4) a brief description of any renewable energy supply options; and (5) a discussion and documentation regarding the implementation of the municipal aggregation's alternative information disclosure strategy. As approved by the DPU, the Cape Light Compact JPE may submit this report on a fiscal year basis.~~

For so long as is required by the DPU, the Cape Light Compact JPE shall submit annual municipal aggregation reports to the DPU in such form and at such time as is required by the DPU.

F. Dispute Resolution.

The Members and the Cape Light Compact JPE shall make reasonable efforts to settle all disputes arising out of or in connection with this Agreement. Before exercising any remedy provided by law, a Member and the Cape Light Compact JPE shall engage in nonbinding mediation in the manner agreed upon by the participating Member and the Cape Light Compact JPE. The Cape Light Compact JPE and Members agree that each Municipal Member

may specifically enforce this Article ~~XIXXVIII~~(F). In the event that nonbinding mediation is not initiated or does not result in the settlement of a dispute within sixty (60) days after the demand for mediation or is made, any Municipal Member and the Cape Light Compact JPE may pursue any remedies provided by law.

G. Multiple Originals.

This Agreement shall be executed in accordance with the requirements of the Joint Powers Statute. Amendments to this Agreement requiring approval of Directors shall be ~~executed~~approved by a vote of the Directors ~~approving such amendments~~. Amendments to this Agreement requiring approval of the Municipal Members shall be executed in the manner set forth in the Joint Powers Statute.

This Agreement may be executed in several counterparts, each of which shall be deemed an original, but all of which shall constitute one and the same instrument. In addition, this Agreement may contain more than one counterpart of the signature page and all of such signature pages shall be read as though one and shall have the same force and effect as though all of the parties had executed a single signature page.

H. No Partnership or Joint Venture in Contracts with Third Parties; Limitation of Responsibility.

In carrying out its purposes as described herein, and in entry into any third party contract for the purchase of electric power supplies, distribution, transmission or metering, billing and information services or related to any of the foregoing, neither the Cape Light Compact JPE nor any of its Members shall be a partner or joint venturer with any third party. The relationship between the Cape Light Compact JPE (and/or its Members) on the one hand and the other party(ies) to such contract on the other hand shall be that of buyer and seller or agent for the buyer and seller, as the case may be. Nothing therein contained shall be deemed to constitute the Cape Light Compact JPE (and/or its Members) as a partner, agent or legal representative of any third party or to create a joint venture, agency or any relationship between the Cape Light Compact JPE (and/or its Members) and any third party other than that of buyer and seller or agent for the buyer and seller, as the case may be. The Cape Light Compact JPE and its Members have no responsibility to supply, distribute, transmit, meter, bill or otherwise provide electricity to any consumer and none is implied hereby or thereby. Nothing in this Article ~~XIXXVIII~~(H) shall be construed as prohibiting the Cape Light Compact JPE from entering into a partnership or joint venture relationship with any organization in which it has a membership interest or affiliation.

I. Shared Legal Representation Involving Members or Other Public Entities; Official Duties of Cape Light Compact JPE Counsel.

The Cape Light Compact JPE may from time to time to retain counsel who may also represent its Members or other public entities in matters in which the Cape Light Compact JPE has a direct or substantial interest without violating G.L. c. 268A, subject to the consent

and approval of all parties requesting legal representation (which may be one or more Members, or one or more non-Member parties). Such dual or common representation allows the Cape Light Compact JPE to pool resources for a common purpose, develop mutual interests, and preserve public funds. The official duties of the Cape Light Compact JPE counsel include, but are not limited to, representing Members or other public entities in: (i) administrative and judicial proceedings in which the Cape Light Compact JPE is also a party; (ii) contract negotiations or project development matters in which the Cape Light Compact JPE or its Members have an interest, and (iii) other matters in which the Cape Light Compact JPE has a direct or substantial interest, provided that in each instance, such dual or common representation would not cause a violation of rules governing attorney conduct. The Cape Light Compact JPE counsel shall discharge such duties only when requested in writing by the Cape Light Compact JPE's Governing Board. Prior to making such a request, the Cape Light Compact JPE's Governing Board shall determine whether the interests of the Cape Light Compact JPE would be advanced by such dual or common representation and shall evaluate if actual or potential conflicts of interest exist. If any conflicts are identified, they shall be described in the written request. Counsel shall then make its own determination whether such dual or common representation would not cause a violation of rules governing attorney conduct. Representation of the Compact and the Cape Light Compact JPE shall not be considered dual representation as the two entities shall function as two component parts of one legal entity for a transition period, and then the Cape Light Compact JPE shall serve as the successor entity to the Compact.

Should the provision in G.L. c. 268A limiting dual or common representation be amended or replaced after the Effective Date, the Governing Board may elect to follow any alternative procedures with respect to dual or common legal representation as provided by such statute.

[EXECUTION PAGES TO FOLLOW]

LIST OF EXHIBITS

Exhibit A – List of Members

Exhibit B – Weighted Voting

Exhibit C – JPE Administrator Responsibilities

EXHIBIT A

Members

1. Aquinnah
2. Barnstable
3. Bourne
4. Brewster
5. Chatham
6. Chilmark
7. Dennis
8. Eastham
9. Edgartown
10. Falmouth
11. Harwich
12. Mashpee
13. Oak Bluffs
14. Orleans
15. Provincetown
16. Sandwich
17. Tisbury
18. Truro
19. Wellfleet
20. West Tisbury
21. Yarmouth
22. Dukes County

EXHIBIT B

Weighted Voting

Name of Town	Population
Aquinnah	311
Barnstable	45,193
Bourne	19,754
Brewster	9,820
Chatham	6,125
Chilmark	866
Dennis	14,207
Eastham	4,956
Edgartown	4,067
Falmouth	31,531
Harwich	12,243
Mashpee	14,006
Oak Bluffs	4,527
Orleans	5,890
Provincetown	2,942
Sandwich	20,675
Tisbury	3,949
Truro	2,003
Wellfleet	2,750
West Tisbury	2,740
Yarmouth	23,793

For an example of weighted voting, if the Municipal Members consisted of the Towns of Barnstable, Bourne and Brewster, the total population of the three Municipal Members would be 74,767. For weighted voting purposes, Barnstable's vote would be weighted 60.45%, Bourne's vote would be weighted 26.42%, and Brewster's would be weighted 13.13%.



Your Trusted, Local Energy Resource

Cape Light Compact Electricity Supply Update

Cape Light Compact Governing Board
April 8, 2026

Overview of Compact Electric Supply Program

- The Compact has contracted with NextEra Energy Services to provide electric supply services
- The Compact's electric supply program offers competitive electric prices
- Terms and conditions that protect our consumers
- Customers can opt out at anytime with no termination fee
- Rate is fixed for six-month terms for residential and small commercial customers (three-month terms for industrial)



CLC Electric Supply Customers

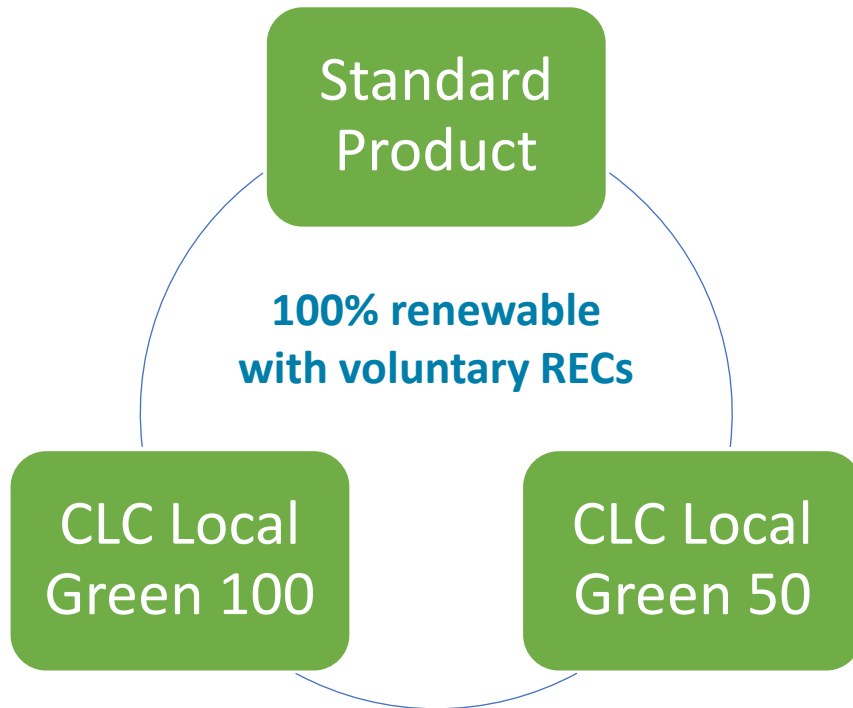
	<u>Residential</u>	<u>Small Commercial</u>	<u>Industrial</u>	<u>Total</u>
CLC Electric Supply Customers	136,249	14,340	36	150,625
Total Electric Customers	178,940	24,060	218	203,218

The Compact is serving a total of 150,625 customers



Three Power Supply Products

CLC's Power Supply Offerings



- All products are 100% renewable using voluntary Renewable Energy Certificates (RECs) generated outside of New England
- Local green products use Class I RECs



Competitive Electric Supply Agreement (CESA) Timing

Current CESA with NextEra

- Original agreement: Dec 2018 – Dec 2023 with an option for a three-year extension
- Extended through Dec 31, 2026 after discussion with Board in September 2021

Next CESA with NextEra

- Compact staff negotiated a new CESA with NextEra based on discussion with Board in July 2024
- January 2027 meter reads through January 2030 meter reads
- Includes an option to extend an additional two years



Pricing Strategy

- Both original and next contract with NextEra include a pricing strategy
- Different from most other aggregations in MA that sign fixed price contracts
- Goal of the strategy is to be competitive with/below Eversource Basic Service price
- Current market conditions and timing of energy procurements impact price



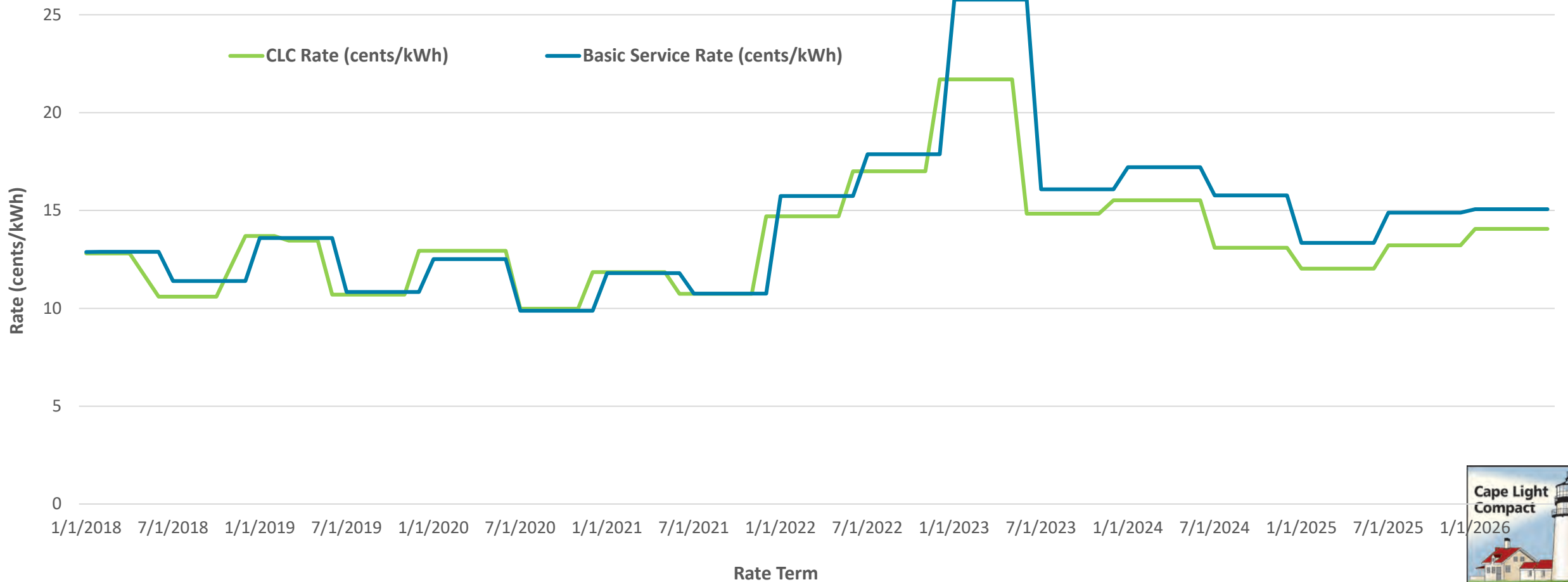
What is Driving Current Supply Prices?

Natural Gas Prices	<ul style="list-style-type: none">• Supply and demand• Liquefied natural gas
Weather	<ul style="list-style-type: none">• Winter cold snaps
Geopolitical Events	<ul style="list-style-type: none">• War in Ukraine• War in Middle East?
Market Mechanisms	<ul style="list-style-type: none">• New day ahead ancillary services market
Public Policy	<ul style="list-style-type: none">• Renewable portfolio standards



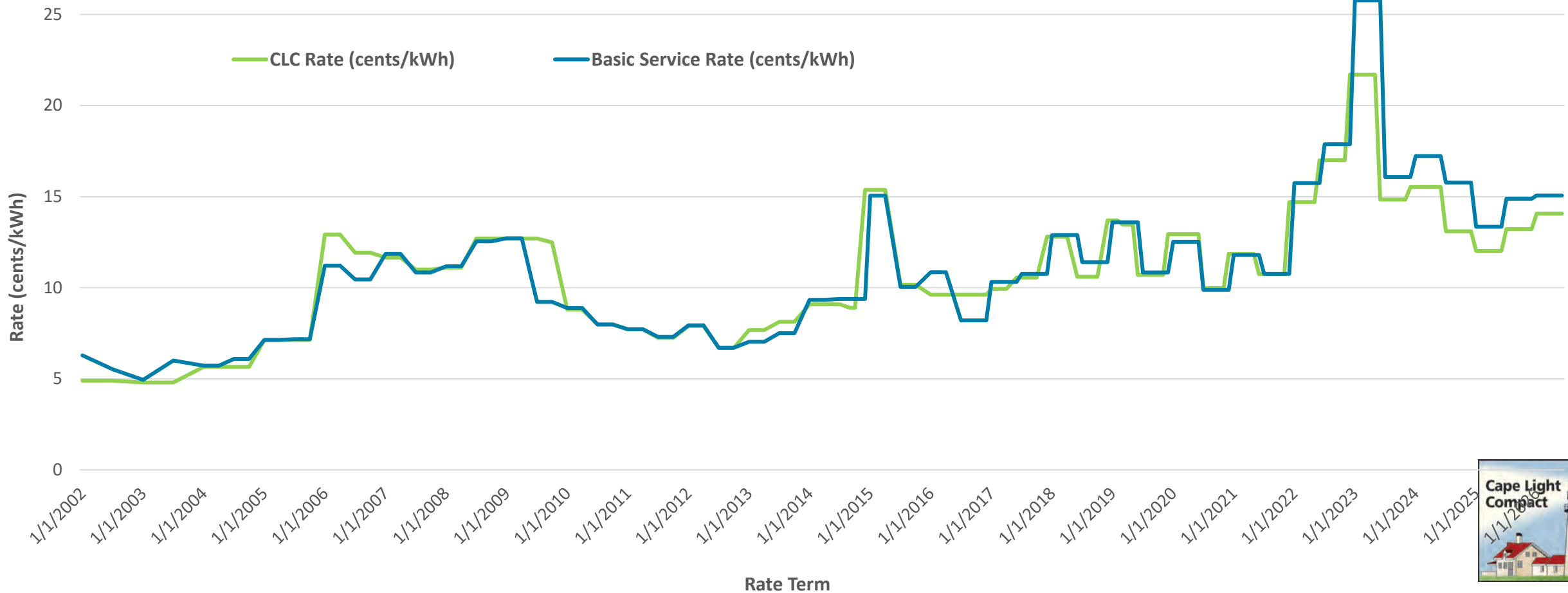
Electric Supply Rate Comparison with NextEra

Cape Light Compact & Basic Service Residential Rates (2018 – present)



Complete Electric Supply Rate Comparison History

Cape Light Compact & Basic Service Residential Rates (2002 – present)



Municipal CESA

- The Compact acts as agent for municipal entities on Cape and Vineyard to negotiate a CESA on their behalf
- 42 entities participate – 1,520 accounts
- Current MCESA rate is 12.963 cents/kWh through July 2026 meter reads
- Next MCESA rate is 12.758 cents/kWh for July 2026 through July 2028 meter reads
- Fixed price contract with passthrough provision for winter reliability programs that have since ended



Municipal CESA Extension Background

- Typically, the Compact issues an RFP for a supplier for the MCESA
- For the upcoming rate change in July 2026, the towns agreed to negotiate an extension of the current contract with NextEra
- Compact staff presented at Town Managers meetings and explained the options (issuing an RFP, renegotiating with NextEra, towns going out on their own)
- Towns choose to renegotiate with NextEra





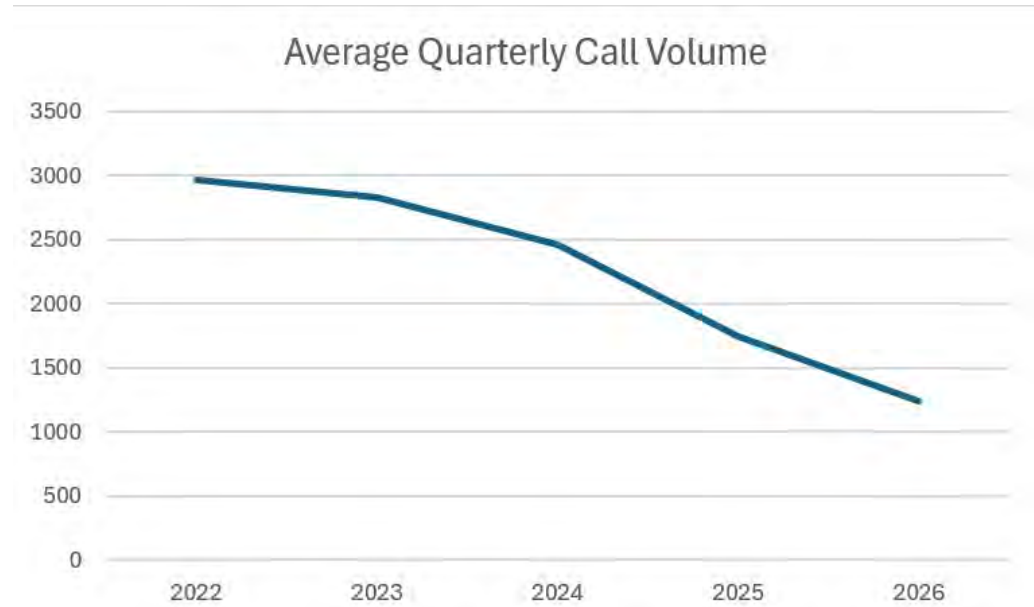
*Your Trusted, Local
Energy Resource*

Call Center Updates



Historic Context

- The Compact has managed an internal call center since 2008
- Staffing levels have shifted up and down based on volume and needs
- Call volume has declined in recent years
 - No longer able to enroll gas customers
 - Increased assistance can be found online (improved website and online enrollment)
 - Improved call experience with rebate processing vendor call center



Current Context

- As part of the current plan, the other PAs proposed a central contact center.
 - The Compact proposed to not join this and continue to maintain our own internal call center.
 - In the DPU's plan order, they required the Compact join the statewide contact center by the next three-year plan (2028).
 - The Compact is required to provide an update on work that has been done to integrate in annual reports
- Other PAs contracted with answerNet to implement the Mass Save Solutions Center (MSSC)
- MSSC launched in November 2025

answerNet



Mass Save Solutions Center Features

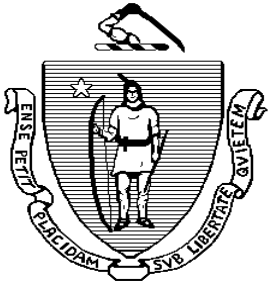
- Expanded hours:
 - 8:00AM – 6:00PM Monday through Friday;
Saturdays 8:00AM – 1:00PM, excluding holidays.
- Dedicated Spanish speaking agents with additional languages supported through translation services. Targeting 10% of agents being bilingual
- Serves as central call repository. Goal is to have first call resolution and refer out to vendors as needed
- Escalated customer ticketing system provides PA and vendor ability to intervene, track trends, and ensure customer issues are resolved.
- Current support via phone and email. Will be expanding to chat this year.
- All agents must be US-based and ~20% must be MA-based.



Compact Impacts

- The Compact will be standing down our internal call center effective 4/13/26
- The Compact will maintain our 1-800-797-6699 but will implement an IVR routing system to direct customers to the MSSC, specific vendors, or a staff directory.
- Customers can still hit “0” to reach a CLC staff member
- Chat on the Compact website will continue to be used and connected to a Compact staff member
- In-house energy coaching will continue to be offered





The Commonwealth of Massachusetts

DEPARTMENT OF PUBLIC UTILITIES

MEMORANDUM

TO: D.P.U. 24-15, Energy Burden Phase II, Electronic Distribution List

FROM: Jennifer Keegan, Hearing Officer

DATE: March 31, 2026

RE: Request for Comments

CC: Peter Ray, Department Secretary

I. INTRODUCTION

The Department of Public Utilities (“Department”) opened this inquiry to examine energy burden with a focus on energy affordability for residential ratepayers. Energy Burden Inquiry, D.P.U. 24-15, Vote and Order Opening Inquiry (2024) (“Vote and Order”). In particular, the Department sought to consider improvements to existing energy affordability policies and programs, to ensure maximum participation in each of these programs, and to determine whether additional programs may further benefit residential ratepayers of the Commonwealth’s electric distribution companies (“EDCs”) and gas local distribution companies (“LDCs”) (together, “Distribution Companies”).

II. DESCRIPTION OF PHASE II

On February 17, 2026, the Department issued a Phase I Interlocutory Order establishing a low-income discount rate framework to address energy affordability for low-income residential ratepayers. On May 16, 2025, the Department issued a Hearing Officer Memorandum establishing a working group to inform Phase II issues. To address the Phase II issues – which include enrollment, verification, outreach, documentation, eligibility for a low-income discount rate (“LIDR”), and related issues – the Department convened a stakeholder working group. The working group, co-chaired by representatives from the Attorney General’s Office, the Distribution Companies, and the National Consumer Law Center (“NCLC”), discusses the Phase II questions with stakeholders to reach consensus on the best practices for implementation of the tiered discount rates established in the Phase I Interlocutory Order.

The working group's mission is to engage key stakeholders to identify and capture areas of opportunity, consensus and/or diverse perspectives on several issues related to the goals of D.P.U. 24-15.

Phase II topics also include issues identified within Massachusetts Electric Company and Nantucket Electric Company, each d/b/a National Grid, D.P.U. 23-150 that are related to implementation of the D.P.U. 24-15 Phase I Interlocutory order, such as third-party verification, National Grid's self-attestation pilot, and expanding data sharing agreements.

III. REQUEST FOR COMMENTS

The Department seeks further input from stakeholders, including members of the public, advocates, and Distribution Companies on these Phase II issues. The Department invites all interested persons to submit written comments on this matter -- including comments on the questions below -- not later than the close of business (5:00 p.m.) on **April 21, 2026**. The Department encourages interested persons to present consensus positions and submit comments jointly, when possible.

All comments should be submitted to the Department in **.pdf format** by email attachment to dpu.efiling@mass.gov and jennifer.l.keegan@mass.gov. The text of the email must specify: (1) the docket number of the proceeding (D.P.U. 24-15); (2) the name of the person or entity submitting the filing; and (3) indicate that the document is a written comment. The electronic filing should also include the name, title, and telephone number of a person to contact in the event of questions about the filing.

All documents submitted in electronic format will be posted on the Department's website through our online File Room as soon as practicable at: <https://eeaonline.eea.state.ma.us/DPU/Fileroom/dockets/bynumber>. Enter "24-15" in the Docket Number field to view documents related to this proceeding. Please note that any comments will be posted to our website as received and without redacting personal information, such as addresses, telephone numbers, or email addresses. As such, consider the extent of information you wish to share when submitting comments. The Department strongly encourages public comments to be submitted by email. If, however, a member of the public is unable to send written comments by email, a paper copy may be sent to Peter Ray, Secretary, Department of Public Utilities, One South Station, Boston, Massachusetts, 02110.

The Order and all subsequent related documents submitted to the Department or issued by the Department will be available on the Department's website as referenced above as soon as is practicable. To the extent a person or entity wishes to submit comments in accordance with this Notice, electronic submission, as detailed above, is sufficient. To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), contact the Department's ADA coordinator at eadiversity@mass.gov.

For further information regarding this Notice, please contact Jennifer L. Keegan, Hearing Officer, Department of Public Utilities, at jennifer.l.keegan@mass.gov.

IV. QUESTIONS FOR COMMENT**A. SELF ATTESTATION**

- a. Provide information on the cost of fraud in self-attestation programs used to verify eligibility for utility discounts? Compare the cost of fraud in self-attestation programs for utility discounts to the cost of third-party verification programs used to verify eligibility for utility discounts.

B. EVALUATING LOW-INCOME DISCOUNT RATE PROGRAM SUCCESS

- a. How should the Department assess success of the LIDR? Specifically, what are appropriate metrics of success, what data is necessary, how often should metrics be analyzed, and who should analyze them?
- b. Please discuss methods to evaluate the low-income discount rate program over time.

C. SIMPLIFYING SIGN UP AND INCOME VERIFICATION FOR CUSTOMERS

- a. Please describe recommended methods to align income requirements and verification procedures across programs such as rental assistance and food benefits to allow income-eligible ratepayers to use one verification process.
- b. Please describe recommended methods to report and verify household size as part of the income verification process.

D. ONE-STOP SHOP

- a. Please describe any recommendations for an energy-focused “one stop shop” where customers could sign up for the discounted rate. Include details such as:
 - i. whether an energy-focused one-stop shop should be publicly or privately funded,
 - ii. how and where an energy-focused one-stop shop should be delivered (e.g., online, via hotline, and/or in person at a CAP office),
 - iii. types of services or programs that should be included in an energy-focused one-stop shop, and
 - iv. best practices for establishing energy-focused one-stop shops based on examples in the United States or in other countries.

E. MAKING AFFORDABILITY PROGRAMS MORE UNDERSTANDABLE

- a. Provide examples of where terms used for income requirements and verification procedures can be simplified.
- b. Provide examples of how documentation requirements can be reduced or simplified for income-eligible households.

F. OUTREACH, AND EDUCATION

- a. How should existing marketing, education, and outreach (MEO) efforts be tailored or expanded to reach customers who may qualify for LIDR?
 - i. Should Companies use existing energy efficiency MEO channels and processes to promote enrollment for customers who qualify for LIDR?
 - ii. Are there other existing channels that can be utilized to promote enrollment for qualifying customers?
- b. Are new MEO efforts specific to LIDR needed? If so, please describe the scope of such programs, who should conduct them, and the costs of such programs.
- c. Refer to D.P.U. Common 7-1. Are specific MEO efforts needed to assist underserved customers, including underserved customers in environmental justice communities? If yes, how should MEO be adapted for underserved customers and environmental justice communities (e.g., through culturally sensitive and translated messages)?
- d. Are specific MEO efforts needed to assist renters? If yes, please describe these efforts.
- e. Are specific MEO efforts needed to assist customers with limited English proficiency? If yes, please describe these efforts.
- f. Are specific MEO efforts needed to assist customers without US citizenship documentation? If yes, please describe these efforts.
- g. Should Companies provide information on available energy affordability offerings, such as a discount rate, LIHEAP, or energy efficiency programs with disconnection notices? (This may require an amendment to the Department's billing and termination regulations at 220 C.M.R. 25.00 et. seq.)

G. FUNDING FOR COMMUNITY ACTION AGENCIES

- a. How are community action agencies (“CAAs”) funded? Is funding restricted to federal and state grants or do other sources also fund CAAs? Are CAAs compensated for their work to sign customers up for energy efficiency programs, LIHEAP and the low-income discount? Do distribution companies provide funding to CAAs? Describe any funding from distribution companies to CAAs in detail – what do the distribution companies fund and how is the funding provided?
- b. Do you support funding to assist the CAAs in their work to sign customers up for the low-income discount and other energy affordability programs? How would this funding be delivered to CAAs?
- c. Do you support expanding or eliminating the time period for signing up for low-income discounts by the CAAs?
- d. What amount of funding or expense by distribution companies and their ratepayers would be appropriate to support CAAs with the expense of LIDR income verification? How would the requisite funding change if the sign-up period were expanded or eliminated? Should CAAs be compensated for outreach and education expenses in service of reaching LIDR customers?

H. ELIGIBILITY AND VERIFICATION

Refer to Energy Burden, Phase I Order, D.P.U. 24-15-B at 24-28 and Energy Burden, Order on Motions for Clarification, D.P.U. 24-15-C at 7.

- a. If the household income verification information provided to the Distribution Companies does not include the income eligibility tier, what should the default tier be?
- b. When a household income verification is performed for a customer who is already on a discount rate, and the customer’s income has changed such that they are now only eligible for a lower discount tier, should the customer be transitioned immediately to that lower tier discount?
- c. If the Commonwealth of Massachusetts’s indication of household income data matching and community action agency provided HEAP tiers do not match, should Distribution Companies utilize the most recent household income verification indication?

- d. Is Discount Rate Tier reporting by the Distribution Companies needed? If so, please identify the reporting needed.

I. FOR DISTRIBUTION COMPANIES

- a. Please provide current policies concerning shut offs during periods of extreme heat.
- b. Please provide current policies for customers who self-declare their eligibility for a low-income discount rate. (In other words, the customer seeks to qualify based on income verification alone and not qualification for a government program.) Do these customers receive a temporary discount rate and, if yes, for how long?
- c. Please describe the tools used by the Company to improve accessibility to its customers.(i.e. attendance at community events, presence on social media, customer service by phone, language access or other means).

J. FOR DISTRIBUTION COMPANIES: THIRD PARTY VERIFICATION

- a. Describe the Company's ability to extend the term of its recertification process for LIDR customers
- b. How do you engage, or do you have plans to engage, with community-based organizations ("CBOs) to better communicate with income-eligible customers?
- c. Please discuss your experience using a third party income verifier to confirm applicants' eligibility.
- d. Please discuss what information the third party verifier relied upon and where the third party verifier obtained its information.
- e. Please provide a range or estimate of the implementation costs of third-party verification.
- f. Please provide a range or estimate of on-going costs of third-party verification.
- g. Please provide a list of vendors providing third party verification services.
- h. Please provide methods to ensure that third party verifiers provide only the personal and household data that a Company needs to place customers within the correct discount level. Please include any recommended data privacy best practices regarding personal information including social security numbers.



Cape Light Compact JPE
261 Whites Path, Unit 4, South Yarmouth, MA 02664
Energy Efficiency 1.800.797.6699 | Power Supply 1.800.381.9192
Fax: 774.330.3018 | capelightcompact.org

March 30, 2026

Senator Markey
975 JFK Federal Building
15 New Sudbury St
Boston, MA 02203

Senator Warren
2400 JFK Federal Building
15 New Sudbury St
Boston, MA 02203

Re: FY27 Congressionally Directed Spending

Dear Senator Markey and Senator Warren:

On behalf of the Cape Light Compact JPE, I am writing in support of the Cape Cod Commission's Congressionally Directed Spending request for funding for a regional disaster resiliency initiative for Barnstable County. This initiative will identify measures to increase resiliency and provide a foundation to lessen the impacts of extreme weather on our increasingly vulnerable region.

Barnstable County is susceptible to severe weather, including coastal storms and flooding, and as recently as February 2026, a significant blizzard resulted in major infrastructure and economic disruptions throughout the region. Over 150,000 customers were without electricity, some for up to five days, and most Cape Cod towns had over 75% of customers without power. Downed trees and power lines blocked roads, further hindering the plowing and removal of almost two feet of snow, which itself made travel difficult, if not impossible. The Governor imposed a travel ban for Barnstable County during a portion of this time. Warming centers filled to capacity as new locations across the region were opened.

The Commission, as the regional land use planning and economic development agency for the County, is well positioned to lead this regional effort to develop a plan that will guide future infrastructure investments in the County and result in more resilient and sustainable systems that everyone in the region can rely on.

I urge you to strongly consider providing funding for this critical and regionally significant project.

Sincerely,

A handwritten signature in black ink, appearing to read "Margaret Song", written in a cursive style.

Margaret Song
Chief Administrative Officer

Cc: Cape Light Compact Governing Board
Kristy Senatori, Executive Director, Cape Cod Commission

Working Together Toward A Smarter Energy Future



Mass Save® 2025 Annual Impact Report

Throughout 2025, the Mass Save Sponsors remained committed to responsible program management, careful cost control, and long-term affordability for residents and businesses across Massachusetts. This report explores how we are providing value and community benefits through energy efficiency, electrification, and decarbonization.

In 2025 alone, these programs delivered \$3.6 billion in total benefits. Energy efficiency and electrification deliver system-wide value by reducing how much energy must be produced, delivered, and paid for, while shifting energy use to an increasingly clean electric grid. **These system-wide benefits support all Massachusetts residents and businesses, not only program participants.**

By lowering overall energy demand, these investments help manage long-term system costs, reduce fuel and operating expenses, and defer certain infrastructure investments. From 2010 to 2024, energy efficiency savings are estimated to have avoided approximately \$20 billion in electric system costs and \$3 billion in natural gas system costs. These avoided costs help lessen long-term bill impacts for all customers.

\$3.6 billion

in total benefits



\$825 million
in incentives paid



52k homes and 14.8k
rental units weatherized



31.7k homes and 3.7k
rental units with heat
pumps installed



**For every \$1 invested,
the Mass Save programs
are estimated to
produce \$2.76 in
benefits for customers.**



Benefits			
	Lower energy bills	Comfortable homes and businesses	Job creation
Equity and affordability	Cleaner air	Grid reliability	Lower greenhouse gas emissions

In addition to direct bill savings for participating residents and businesses, energy efficiency and electrification improve comfort, strengthen building resiliency, reduce emissions, support grid reliability during periods of peak demand, and advance public health by reducing indoor and outdoor air pollution. **These investments also help sustain a strong and growing clean energy workforce in Massachusetts.**

According to the Massachusetts Clean Energy Center's 2024 *Massachusetts Clean Energy Industry Report*, the commonwealth is home to 115,291 direct clean energy jobs, while the industry supports 233,427 total direct, indirect, and induced jobs statewide. Notably, 66% of direct clean energy jobs are in the energy efficiency, demand management, and clean heating and cooling sector, highlighting the important role energy efficiency plays in supporting local employment and advancing the state's climate and affordability goals.

Energy efficiency remains one of the most cost-effective and reliable resources available to meet Massachusetts' energy needs, making it the logical first step in responsible energy planning.

WE ARE MASS SAVE®:





As teachers, we don't have a lot of discretionary income, so we are grateful to Eversource and RISE for providing this service. The level of professionalism provided throughout the process was so exceptional that I have already encouraged others to look into it. After 12 years, I am excited to finally enjoy every room in our apartment.

– Albert Fortes, renter in New Bedford



Once our leadership team saw the savings numbers, they immediately approved the energy efficiency work. Thanks to Eversource and the Mass Save programs, this project was definitely worth doing.

– Peter Newman, facilities assistant at Plumtree Church

In 2025, we delivered over \$825 million in incentives for upgrades that help businesses and residents further reduce energy costs. Over 52,000 homes and 14,800 rental units were weatherized. **Home weatherization upgrades can save customers an average of 15% on heating and cooling costs** according to the U.S. Environmental Protection Agency. In total, the programs delivered 52.6 million MMBtu in energy savings. This translates to 3.98 million lifetime metric tons of CO₂e emissions reduced—equivalent to taking more than 900,000 gasoline-powered passenger vehicles off the road for one year.

Key advancements and highlights of 2025:

- ✓ **Launched the Mass Save Solutions Center** to provide education and resources across all Mass Save programs and offers
- ✓ **Processed more than 300,000 rebates**, with faster incentive fulfillment, text-message alert options, and expanded resources and services for customers
- ✓ **Simplified the Home Energy Report** and included additional information and resources for customers
- ✓ **Introduced new end-to-end project services and increased incentives** for eligible homeowners, renters, landlords, and small businesses
- ✓ **Debuted the Heat Pump Comparison Tool** to assist customers with quote analysis
- ✓ **Enhanced incentives and services** for renters, landlords, and homeowners in Designated Equity Communities
- ✓ **Redesigned the New Homes & Renovations program** to prioritize all-electric construction, resulting in a 40% increase in participation
- ✓ **Launched the Municipal Energy Manager Grant**, supporting 63 communities in decarbonizing municipal buildings and schools
- ✓ **Expanded the Community First Partnership** to support 58 communities
- ✓ **Introduced new technical assistance offerings** to help large commercial and industrial customers optimize their energy use
- ✓ **Executed a comprehensive update to the Mass Save Data statewide database.** For the most up-to-date information, visit MassSaveData.com.

Community impact

Town-by-town savings data is available for all communities across Massachusetts. View the full report to see the savings and incentives delivered to your community.

Energy savings that matter

Mass Save programs remain a cost-effective and practical pathway for Massachusetts to achieve its energy and climate goals while delivering direct and equitable financial benefits to customers. Energy efficiency delivers immediate and long-term savings and benefits to all customers system-wide and remains the cornerstone to responsible energy planning.



Customer satisfaction and trust

To help ensure programs are reaching and serving residents and businesses effectively, the Sponsors of Mass Save conduct periodic surveys to measure awareness and participation across Massachusetts.

The most recent studies demonstrate that awareness and trust in the programs are strong and growing among priority audiences. In particular, familiarity with Mass Save programs among renters increased 41% from the 2024 survey to the 2025 survey.

The results also demonstrated that **customers continue to turn to Mass Save programs as their trusted resource to save energy and money** while protecting the environment. One third of homeowners (34%) and nearly half of small business owners (48%) reported participating in at least one Mass Save program, with home and business Energy Assessments and energy-saving tips being the most utilized.* Among participants, overall satisfaction with the programs is strong, with a rating of 8.4 out of 10.

**Residential study conducted in May 2025; small business owners surveyed from August to September 2024.*



This is an abbreviated report. To view the full report, visit MassSave.com/2025AnnualImpact.



Mass Save[®] 2025 Annual Impact Report

Delivering savings, long-term affordability, and energy solutions to customers across the commonwealth

WE ARE MASS SAVE[®]:



Building an affordable, reliable, and cleaner energy future for Massachusetts



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Discover how we are providing long-term value and community benefits through energy efficiency, electrification, and decarbonization.

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2025 Year in review



**For every \$1 invested,
the Mass Save®
programs are estimated
to produce \$2.76 in
benefits for customers.**

During the first year of the Massachusetts 2025-2027 Energy Efficiency and Decarbonization Plan term, the Mass Save® Sponsors focused on delivering measurable value to customers while advancing the commonwealth's 2030 climate goals for the building sector. Throughout 2025, we remained committed to responsible program management, careful cost control, and long-term affordability for residents and businesses across Massachusetts.

Since 2010, Mass Save programs have delivered benefits not only to participating customers, but across the energy system. By reducing energy demand and improving building performance, these investments help manage long-term energy system costs, strengthen reliability, and support economic growth. In 2025 alone, the programs delivered over \$3.6B in total benefits.

Increasing access for all residents and businesses remains central to this work. In 2025, more than \$450 million was directed toward equity-related investments designed to reduce barriers to participation and expand access to energy efficiency and electrification services. These efforts prioritize underserved communities, moderate-income households, renters, and small businesses, ensuring that the benefits of the programs are broadly shared across the commonwealth. In partnership with communities and other implementation partners, we are working to advance fair and inclusive access to affordable energy solutions statewide.

2025 marked the start of an ambitious three-year plan built on the foundation of more than two decades of nation-leading energy efficiency programs. The four foundational pillars of the plan are:

- 1. Accelerate program access for vulnerable and underserved customers.**
- 2. Deliver an improved customer experience.**
- 3. Strengthen and expand the workforce.**
- 4. Reduce greenhouse gas emissions.**

What follows is an in-depth look at each of the four pillars and the Mass Save Sponsors' 2025 commitment to achieve them.












We are grateful to the Department of Public Utilities, Energy Efficiency Advisory Council, the Department of Energy Resources (DOER), the Office of the Attorney General, implementation and community partners, trade allies, and the public for their feedback and support in implementing the programs. Together, we remain focused on delivering affordable, equitable, and effective energy solutions and customer benefits to the people of Massachusetts.

2025 By the numbers

3.98 million
lifetime metric tons of CO₂e emissions avoided is equivalent to over 900,000 gasoline-powered passenger vehicles driven for one year.



2025 results

-  **\$3.6 billion** in total benefits
-  **3.98 million lifetime metric tons** of CO₂e emissions avoided*
-  **52.6 million MMBtu** savings from all fuel types**
-  **3.1 million MWh** in electric savings**
-  **327 million therms** saved**
-  **209 MW** in summer demand savings
-  **\$825 million** in incentives paid
-  **14.8k** rental units weatherized
-  **3.7k** rental units with heat pumps installed
-  **31.7k** homes with heat pumps installed
-  **52k** homes weatherized

* Includes 236k metric tons of CO₂e emissions avoided in the year 2030, contributing to the commonwealth's greenhouse gas reduction target
 ** Net lifetime savings

Benefiting everyone

Energy efficiency and electrification deliver system-wide value by reducing how much energy must be produced, delivered, and paid for, while shifting energy use to an increasingly clean electric grid. These system-wide benefits support all Massachusetts residents and businesses, not only program participants.

By lowering overall energy demand, these investments help manage long-term system costs, reduce fuel and operating expenses, and avoid or defer certain infrastructure investments. From 2010 to 2024, energy efficiency savings are estimated to have avoided approximately \$20 billion in electric system costs and \$3 billion in natural gas system costs. These avoided costs help lessen long-term bill impacts for all customers.

In addition to direct bill savings for participating residents and businesses, energy efficiency and electrification improve comfort, strengthen building resiliency, reduce emissions, and support grid reliability during periods of peak demand. They also advance public health by reducing indoor and outdoor air pollution and supporting thousands of local jobs tied to clean energy upgrades and services.

Energy efficiency remains one of the most cost-effective and reliable resources available to meet Massachusetts' energy needs, making it the logical first step in responsible energy planning.

\$3.6 billion
in total benefits

Benefits

-  **Lower energy bills**
-  **Comfortable homes and businesses**
-  **Job creation**
-  **Equity and affordability**
-  **Cleaner air**
-  **Grid reliability**
-  **Lower greenhouse gas emissions**

What people are saying



Customer satisfaction and trust

To help ensure programs are reaching and serving residents and businesses effectively, the Sponsors of Mass Save conduct periodic surveys to measure awareness and participation across Massachusetts.

The most recent studies surveyed 402 residential customers in May 2025 and 250 small business owners (SBOs) between August-September of 2024. The results demonstrated that awareness and trust in the programs are strong and growing among priority audiences. In particular, familiarity with Mass Save programs among renters increased 41% from the 2024 survey to the 2025 survey.

The results demonstrated that customers continue to turn to Mass Save programs as their trusted resource to save energy and money while protecting the environment. One third of homeowners (34%) and nearly half of SBOs (48%) reported participating in at least one Mass Save program, with home and business Energy Assessments and energy-saving tips being the most utilized. Among participants, overall satisfaction with the program is strong, with a rating of 8.4 out of 10. Among residential customers, the most highly rated programs included appliance recycling with a rating of 9.1 out of 10, water heating incentives and rebates with a rating of 8.7 out of 10 and Decarbonization/Heating and Cooling Consultations with a rating of 8.6 out of 10, while small business customers ranked weatherization most highly with a rating of 8.7 out of 10. Likelihood to engage in future programs was also strong, particularly for Home Energy Assessments, heating and cooling rebates, income-based offers and weatherization.

“Congratulations to the 2025 Mass Save® Climate Leaders, who show us how businesses and cities and towns can lower their energy use with energy-efficient upgrades. Massachusetts’ Mass Save programs help businesses, communities, and households take control of their energy use and improve the places where people live, work, and raise their families. Thank you to our four Green Communities and the 14 energy-savvy businesses for leading the way.

– Elizabeth Mahony, Commissioner of the Massachusetts Department of Energy Resources

“We are so pleased with our recent upgrades to our restaurant and tavern, which included insulation, air sealing, and lighting. Thanks to Eversource and Advanced Energy Group and their great service in helping Collins Tavern, we were able to continue making our business more efficient and environmentally friendly.

– Melissa Christofori, co-owner of Collins Tavern and participant in the West Springfield Main Streets campaign

“I feel like I had a team to collaborate with to make my vision a reality, to have a house that was safer, that was more energy efficient, and also with the sort of emotion of returning to your childhood home to be the home that I had always known the house to be.

– Joanne Golden, homeowner in Marshfield



“Because of these energy efficiency programs and incentives made possible through Eversource, we were able to cost effectively make these energy efficiency upgrades, which have improved our at-home comfort.

– Patrick Farley, homeowner in Somerville

“The weatherization measures that we ended up going with improved the insulation that we have in the attic. We also had them do the air sealing throughout the house, we added weatherstrips on some of our entry doors, and also added a new stair cover for the pull-down that goes up to our attic. They’re definitely helping with the comfort of the home in general.

– Craig, homeowner in Worcester County

“Once our leadership team saw the savings numbers, they immediately approved the energy efficiency work. Thanks to Eversource and the Mass Save programs, this project was definitely worth doing.

– Peter Newman, facilities assistant at Plumtree Church

Accelerating program access for underserved customers

Expanding access to affordable energy solutions is a central tenet of the Mass Save® Sponsors' commitment to equity. We are steadfast in promoting a fair and equitable distribution of program benefits and burdens across all customers, with particular emphasis on communities that have historically faced economic and environmental challenges. Our goal is to ensure that households and small businesses across Massachusetts can access affordable, cost-saving energy efficiency and electrification services.

Over the 2025-2027 plan term, more than \$1.7 billion has been designated for energy efficiency and electrification improvements for low-income customers and underserved communities. This investment includes support for moderate-income households, renters, small businesses, and customers who use languages other than English. In total, these efforts which are delivered through a variety of programs, partners, and initiatives are expected to deliver more than \$4.1 billion in equity-related benefits.

During 2025, we continued to see exceptionally high demand for services among the low-income sector. (Low-income customers are defined as those earning up to 60% of state median income and living in one- to four-family homes, and those earning up to 60% of area median income and living in multifamily buildings with five or more units.) In response, the Mass Save Sponsors prioritized investments that save customers money on their energy bills, with a goal of serving as many customers as possible. Electrification efforts were focused on households that heated with delivered fuels and electric resistance, where the cost, comfort, and emissions benefits are significant.

To ensure responsible stewardship of program resources and alignment with long-term decarbonization goals, heat pump installations in low-income homes heated with gas were limited to emergency no-heat situations or cases where a gas system had reached end of life. Further support for new fossil fuel heating systems was restricted to emergency or end-of-life scenarios, with decisions guided by each home's readiness for electrification. The Mass Save Sponsors are coordinating closely with DOER to leverage Home Electrification and

Appliance Rebate funds. This funding will include approximately \$72M for heat pumps, heat pump water heaters, and electrical panel upgrades to further support cost-efficient electrification projects for income-eligible customers.

The Mass Save Sponsors have implemented strategic initiatives to increase access, simplify processes, and build participation among moderate-income customers and renters, with a particular focus on Designated Equity Communities (DECs). To further support program access, renters and moderate-income households in DECs can now receive end-to-end project support for heat pumps as well as electrical panel upgrades and pre-weatherization barrier repairs.

To drive participation in these new offerings, we launched targeted marketing campaigns, including



In 2025, over **14.8k rental units** were **weatherized**, and **3.7k** had **heat pumps installed**.

Residents of the following DECs can qualify for enhanced incentives, including 100% off eligible weatherization upgrades:

Boston	Lawrence	Quincy
Brockton	Lowell	Revere
Chelsea	Lynn	Salem
Everett	Malden	Springfield
Fall River	New	Tisbury
Framingham	Bedford	Woburn
Fitchburg	Oak Bluffs	Worcester
	Pittsfield	

community-specific engagements in DECs. These efforts are designed to effectively reach the intended audience and raise awareness about available services and incentives.

The Mass Save Sponsors also launched new turnkey services in 2025 to assist customers in making electric upgrades. As part of these services, lead vendors and home performance contractors assist customers with work that may be needed prior to a heat pump upgrade as well as with the heat pump upgrade itself. These additional services simplify the

process for customers and make the adoption of heat pumps more accessible. These turnkey services, as well as no-cost heat pumps, are available for income-qualifying customers and rental buildings in DECs with at least 50% rental units.

Through a collaborative effort with other agencies, led by DOER, we will help decarbonize five schools in underserved communities—creating a model for clean, equitable energy transition for public schools across the commonwealth. In 2025, the Mass Save® Sponsors provided support to 15 towns that applied for the Transforming Energy in Schools Initiative (TESI) grant in early December, and the Sponsors will work with DOER and the schools selected.

Electrification of communities is further supported through the launch of the Municipal Energy Manager Grant. National Grid and Eversource awarded a total of 24 grants that support 63 communities. This grant will allow communities to pursue clean energy goals, with a focus on decarbonizing their school systems. A coordinated effort with the Metropolitan Area Planning Council will develop a Municipal Energy Manager training curriculum. National Grid and Eversource are currently working with the Municipal Energy Managers to support their projects.

As teachers, we don't have a lot of discretionary income, so we are grateful to Eversource and RISE for providing this service. The level of professionalism provided throughout the process was so exceptional that I have already encouraged others to look into it. After 12 years, I am excited to finally enjoy every room in our apartment!

– Albert Fortes, renter in New Bedford

Accelerating program access for underserved customers



The Municipal Energy Manager Grant benefits 63 municipalities across the state:

- | | |
|-----------------|------------------|
| Agawam | Lincoln |
| Ashfield | Longmeadow |
| Athol | Ludlow |
| Auburn | Lynn |
| Ayer | Maynard |
| Becket | Medfield |
| Belchertown | Milton |
| Berlin | North Adams |
| Bernardston | North Andover |
| Brockton | North Brookfield |
| Buckland | Northfield |
| Charlemont | Orange |
| Chester | Palmer |
| Conway | Plainfield |
| Dalton | Quincy |
| East Longmeadow | Randolph |
| Easthampton | Royalston |
| Erving | Shelburne |
| Everett | Shirley |
| Fairhaven | South Hadley |
| Fall River | Southampton |
| Gill | Southbridge |
| Granby | Taunton |
| Groton | Warwick |
| Hampden | Wendell |
| Harvard | Westhampton |
| Hatfield | Wilbraham |
| Hinsdale | Williamsburg |
| Huntington | Williamstown |
| Lanesborough | Woburn |
| Leominster | Yarmouth |
| Leverett | |



Everett has gladly played its part in fostering a greener and more energy-efficient community through our public buildings, and thanks to this grant we can continue to expand our efforts to our schools. I'd like to thank the Sponsors of Mass Save for helping fund a crucial role that will help further our commitment to projects focused on ensuring our municipal buildings and schools will be more energy efficient and sustainable for the future.

– Carlo DeMaria, former mayor of Everett

More broadly, the Mass Save Sponsors collaborated with a variety of organizations that support decarbonization work in K-12 schools across Massachusetts to simplify the process of working across organizations to support our schools. The Mass Save Sponsors also conducted numerous Comprehensive Building Assessments for schools to provide guidance on how best to decarbonize their buildings and achieve greater affordability and benefits.

Furthermore, we maintain a strong commitment to support energy efficiency education across the commonwealth through a wide range of initiatives. In 2025, this included multiple training courses for technical high schools, dozens of energy efficiency workshops for educators, and a three-day Energy Education Teachers Conference.

The Community First Partnership, which leverages local knowledge and trusted relationships of municipalities and community-based organizations to increase participation in Mass Save energy efficiency programs, continues to be a cornerstone for effectively reaching customers and priority populations. This initiative seeks to target renters, landlords, income-eligible households, language-isolated households, and small businesses in participating communities to ensure the benefits of energy efficiency are more equitably distributed,



Teachers learn hands-on at the Massachusetts Energy Conference for Educators.

particularly among those who have been historically underserved. Outreach activities reached an estimated 3 million Massachusetts residents, generating over 10,000 leads. 2025 Community First Partner contributions helped support over 45,000 Home Energy Assessments, over 14,000 weatherization projects, and over 21,000 HVAC projects, many of which included heat pumps.

In 2025, many Mass Save Community First Partners targeted populations who prefer a language other than English. Multilingual outreach efforts involved languages such as Arabic, Cape Verdean Creole, Haitian Creole, Portuguese, Spanish, Vietnamese, Albanian, Greek, Khmer, Cantonese, Mandarin, Bangla, Russian, Italian, Amharic, Nepali, and French. These efforts included a Mass Save workshop in English and Mandarin hosted by Quincy Asian Resources, Inc (QARI); an Energy Efficiency Day in Everett with community partner La Comunidad; tabling at an Arab-American Heritage Event in Medford; and a presentation at an adult English as a second language-class at Lynn English High School.



Energy Advocates educating customers at a community event in Chelsea.

Accelerating program access for underserved customers

The 2025 Community First Partners:

Community	Organization	Community	Organization
Acton	Municipality	Methuen	Municipality
Amesbury	Mass Energize	Nantucket	Municipality
Andover	Municipality	Natick	Municipality
Arlington	Municipality	New Bedford	Municipality
Attleboro	Clean Water Fund	Newburyport	Mass Energize
Aquinnah	Vineyard Power	Newton	Green Newton
Beverly	Municipality	Northampton	Municipality
Billerica	Municipality	Norwood	Municipality
Boston	Municipality	Oak Bluffs	Vineyard Power
Boston	Boston Climate Action Network	Pittsfield	Berkshire Regional Planning Commission
Brockton	Cape Verdean Association of Brockton	Plymouth	Municipality
Brookline	Municipality	Quincy	Quincy Asian Resources, Inc.
Cambridge	Municipality	Randolph	Quincy Asian Resources, Inc.
Chelmsford	Municipality	Revere	Municipality
Chelsea	Municipality	Salem	Municipality
Chilmark	Vineyard Power	Sharon	Municipality
Easthampton	Municipality	Somerville	Municipality
Edgartown	Vineyard Power	Southbridge	Municipality
Everett	Municipality	Springfield	Arise for Social Justice
Fall River	Municipality	Swampscott	Municipality
Framingham	Municipality	Taunton	Clean Water Fund
Gloucester	Municipality	Tisbury	Vineyard Power
Lawrence	Municipality	Watertown	Municipality
Leominster	Municipality	West Tisbury	Vineyard Power
Lexington	Municipality	Westborough	Municipality
Lowell	Municipality	Westhampton	Municipality
Lynn	Municipality	Winthrop	Municipality
Malden	Municipality	Woburn	Municipality
Medford	Municipality	Worcester	Municipality
Melrose	Municipality		

The Mass Save® Community Education Grant remains an impactful channel for successfully reaching priority populations and equitably delivering affordable customer benefits. A total of 26 Mass Save Community Education Grants were awarded in 2025; 10 of which support DEC's. The grant application is now being offered on a rolling basis, with four selection periods a year. This will increase the funding that Sponsors can put back into the community.

As a past recipient of the Mass Save Community Education Grant, the support we received enabled Apex Clean Energy Institute to expand our energy-efficiency education efforts and reach residents in meaningful ways. The funding and technical support helped us deepen community engagement, raise awareness of available Mass Save programs, and equip residents with the knowledge they need to reduce energy costs and energy burden. This grant made it possible to deliver lasting impact where it's needed most.

– Craig Stenning, executive director of the Apex Clean Energy Institute

Making it easier for small business renters, those with leased properties, and landlords to work together on long-term energy-saving investments is essential. In 2025, the Mass Save Sponsors made improvements to broaden accessibility and participation in prescriptive weatherization projects for small businesses by adjusting eligibility requirements. To help small businesses access weatherization incentives, the Sponsors invested time and effort to build their network of qualified weatherization vendors and provide trainings to upskill the vendor community to help deliver high-quality weatherization projects. We also increased incentives for select, charitable non-profit organizations and houses of worship, as well as small business renters.

En mi caso lo recomendaría a cualquier persona que me pregunte porque es súper fácil y el descuento que ofrecen es muy grande y también me da una casa mejor. Es un win-win que digamos.

– Stephen, homeowner in Middlesex County

[English Translation: In my case, I would recommend it to anyone who asks me because it's super easy, the discount they offer is very significant, and it also gets me a better house. It's a win-win situation, let's say.]

Eligible customers can get up to 100% off measures and equipment such as weatherization, refrigeration, lighting, or HVAC controls, motors, or drives, as well as robust heat pump rebates.

The Sponsors of Mass Save continually work to improve language access and are actively expanding communications and services available across the most commonly spoken languages in Massachusetts besides English. These include Spanish, Portuguese, Chinese, and Haitian Creole. MassSave.com is available in English, Spanish, and Portuguese and it will be expanded to include the additional languages.



The City of Lawrence, through the Office of the Mayor and the Office of Planning and Development, announced the launch of the Mass Save Community First Partnership to bring Mass Save solutions to residents, landlords, and businesses across the city.

Delivering an improved customer experience



We made great strides in improving the customer experience to increase program participation throughout 2025, from creating the new Mass Save Solutions Center and producing new offers to updating processes and consolidating a heat pump rebate model. We also executed a comprehensive update to the Mass Save Data statewide database. The most up-to-date information is available at MassSaveData.com.

A key initiative was the Mass Save Solutions Center. In November 2025, the Mass Save Sponsors conducted a soft launch of the Mass Save Solutions Center to great success, handling an average of about 350 calls per day. The Mass Save Solutions Center has improved customer experience by providing increased education and resources across all Mass Save programs and offers in addition

to incentives outside of the programs. Bilingual Solutions Specialists support customers in Spanish, Portuguese, and Mandarin, with all other languages supported through a third-party translation provider.

With more than 300,000 rebates for efficient equipment processed annually, we understand the need to provide real-time feedback on customer submissions. We worked with our rebate-processing vendor to include optional text message alerts. We also created new channels to resolve customer inquiries.

Another area of focus has been expanding fully managed services to streamline the process of completing energy efficiency upgrades for eligible customers. This includes full project specifications, weatherization upgrades, and

heat pump installations, as well as any preparatory work needed prior to these upgrades. These fully managed services are designed to simplify and streamline projects by handling all of the technical project details for customers.

More than **300,000** rebates processed annually.

Furthermore, the Mass Save Sponsors collaborated with stakeholders to make enhancements to the flagship residential Home Energy Assessment. During a Home Energy Assessment, customers receive a Home Energy Report that provides information and resources on electrification and renewable energy opportunities, including available incentives and services. Significant updates were made to the Home Energy Report to further educate customers and make the process simpler. Initial feedback on the revised report has been overwhelmingly positive, with most customers noting that the additional information helped them make decisions about their home energy upgrades. A new residential heat pump rebate pre-verification form also allows customers to determine if their planned projects are eligible for incentives and to verify requirements. Overall, this creates operational efficiencies while improving customer experience.

Alongside these efforts, the Sponsors are working toward rebuilding the process for the Mass Save HEAT Loan, which is a 0% interest financing opportunity for customers making energy-efficient upgrades, while ensuring that lower-earning households can continue to benefit from this offer. This effort involves establishing a new intake process and reinforcing cross-program and cross-vendor data sharing, as well as enhancing customer resources. The Sponsors are also collaborating with stakeholders to explore options for bringing down HEAT Loan costs, including accessing outside capital.

Creating a streamlined and consistent customer experience for commercial and industrial (C&I) customers and vendors seeking custom incentives has also been an area of focus. 2025 brought greater consistency in approaches to technical reviews, including standardizing engineering requirements,

project documentation procedures, and savings-calculation tools. We contracted with 40 technical service vendors that have helped develop a consistent approach to oversight and shared practices.

Our new statewide model to jointly fund and deliver residential and prescriptive C&I rebate electrification projects—regardless of heating fuel type or overlapping Sponsor service territories—has been positively impactful since its launch in July 2025. This approach allows for seamless outreach and customer education on electrification measures, while simplifying the customer experience and helping customers reach the right person for assistance more quickly. This new operational model also includes a centralized rebate-processing vendor, which creates operational efficiencies and helps customers get their rebates faster. Concurrently, we are developing a centralized database for technical assistance studies, which will also create cost, operational, and customer service efficiencies and customer benefits.



In the early 1990s, Joao and Julia Temoteo moved to the U.S. from Portugal with their two children and purchased their forever home — a three-level multifamily property in New Bedford, Massachusetts, constructed in 1915. Through the Mass Save Programs, they made air sealing, insulation, and ventilation improvements as well as wiring upgrades — all at no cost. Less than a year after the project was completed, the family can now comfortably use all three rooms of their third-floor apartment. In addition to the up-front cost savings, the family is projected to see approximately \$1,000 in annual energy savings.

We had additional insulation added to our attic space. We had weatherstripping on our doors and extra insulation added to our basement bulkhead door. We noticed right away that the house was less drafty. We weren't spending as much on our fuel delivery as we had in the past. People should give the Home Energy Assessment a try. You have nothing to lose. I think it's a win-win situation.

– Arlene, homeowner in Merrimack Valley

Strengthening and expanding the workforce



We understand that a strong workforce is essential to the growth and success of our programs. Over the last decade, the energy efficiency workforce in Massachusetts has grown by more than 86% and now directly supports approximately 76,000 well-paying green-collar jobs. Alongside this rapid growth is a continued need to cultivate a workforce that is stable, trained, and reflective of the communities we aim to serve. As required by state law, \$24 million in funds were transferred from the Mass Save® programs to the Massachusetts Clean Energy Center (MassCEC) in 2025 to support workforce needs.

The Mass Save Sponsors collaborated with MassCEC on multiple initiatives in 2025. These included participating in several stakeholder sessions and trade-specific pathway-design meetings facilitated

by MassCEC, which engaged lead vendors and community partners to gather on-the-ground insights. A key outcome was the co-design of a scalable Contractor Development Pathway to support underrepresented contractors. The Pathway focuses on localized, equity-centered business support, clearer navigation of Mass Save contractor and vendor requirements, and stronger connections to workforce training and hiring pipelines.

Complementary advancements in supplier engagement and workforce equity were also achieved. The Mass Save Sponsors supported two cohorts of interns as part of Mass Save Clean Energy Pathways, which provides weatherization and HVAC training. A total of 25 internships were completed, which resulted in 21 full-time job offers.

The Sponsors also provide education programs for technical high schools through Mass Save Green STEP. High school curriculums are supplemented with specialized training workshops related to science, technology, engineering and math and highlight job opportunities in the sustainability and green building industries. In 2025, Lynn Tech collaborated with Mass Save Sponsor, National Grid, to give students further knowledge and skills in energy efficiency, sustainability, and green building careers. This training familiarized participants with the latest green building practices, codes, and technologies.

As part of the effort to broaden our pool of qualified suppliers, we held both virtual and in-person Supplier Engagement Summits, fostering direct connections with lead vendors and suppliers, including minority- and women-owned business enterprise. The summits focused on empowering support organizations by providing relevant information to help community-based suppliers onboard and work within the Mass Save programs. The Mass Save Sponsors expanded the pool of support organization contacts and connections by 30%.

To further increase affordability and customer benefits, we're continuing to expand and strengthen the Heat Pump Installer Network, an ecosystem of qualified heat pump installation contractors, manufacturers, and distributors, established during the previous plan term. Building a thriving workforce is key to reaching our goal of installing heat pumps in 87,000 units, including more than 21,000 low- and moderate-income homes and more than 13,000 rental units. We are working closely with lead vendors on technical standards and best practices for heat pump system design and installation to ensure optimal system performance and further enhance customer satisfaction.

The Heat Pump Leaders Network—which is a second, higher tier of the Heat Pump Installers Network—was established in 2025 and currently has 70 qualified contractors enrolled. These contractors, who are committed

to following leading business practices and providing enhanced services such as engaging with customers in languages other than English, are prominently listed on [MassSave.com](https://www.masssave.com).

Further ensuring excellence in program delivery and contractor success, extensive training opportunities are provided to contractors. These include no-cost virtual trainings available 24/7 through our Mass Save Heating & Cooling Learning Center. Recent enhancements have been made to the learning center courses, and additional resources and trainings are now available. Contractors are further supported with webinars, monthly office hours, open forums for discussion, in-person meetings, monthly newsletters, and more.

We continue to recognize the importance of training a workforce to meet the challenges of electrification efforts in the commercial and industrial space. Toward that end, the Massachusetts Energy Efficiency Partnership supports the deployment of energy-efficient technology and tools to the industrial, commercial, and institutional sectors.

In 2025, our efforts drove meaningful progress in strengthening and supporting a workforce that mirrors the diversity of the communities and customers we serve.



Daniel Garcia-Decoteau of Eversource speaking at the Supplier Engagement Summit held in October at Roxbury Community College in Boston.

“There is a strong, growing market demand for high-performing, sustainable buildings, making it more important than ever to prepare the next generation for careers in sustainability. By integrating sustainability into professional development and continuing education, students and practitioners are well equipped with the skills needed to address the urgent climate crisis while also advancing innovation and strengthening the global economy.

– Leon Katcharian, senior director of credentialing at Green Business Certification Inc.

Reducing greenhouse gas emissions

The Global Warming Solutions Act (as amended) recognizes the importance of Mass Save® programs in achieving statewide goals of reducing greenhouse gas (GHG) emissions to at least 50% below 1990 levels by 2030, with a goal of net-zero GHG emissions by 2050 — all while maintaining affordability.



Heat pumps were installed in **31.7k homes** in **2025.**

To accomplish this objective, we aim to reduce GHG emissions by focusing on weatherizing and electrifying residential and commercial buildings.

Making electrification the default solution for all residential customers whenever possible is a key to achieving our goals. Alongside this work, Mass Save programs continue to phase out support and incentives for fossil fuel use as required by the 2022 Climate Act.

Recognizing that education is a key component of a successful electrification effort, we made virtual Decarbonization Consultations available to customers starting in 2024. More than 1,500 consultations have since been completed, and we continue to provide ongoing assistance. Decarbonization Consultations provide customers with guidance about the benefits of new heating systems like heat pumps, address technical questions about heating and cooling systems, and help customers make informed decisions about how to make their homes more energy efficient. This service is now also available in Portuguese and Spanish. Additional languages are supported via a translation service. In 2025, we also created a Quote Comparison Tool that allows customers who have

participated in a Decarbonization Consultation to submit up to five heat pump installation quotes for analysis to help them make informed decisions.

As part of our commitment to affordability, we continue to actively pursue cost-control measures for the residential heat pump rebate program, which is an open market initiative. Through more competitive pricing and greater economies of scale, the Sponsors have implemented a declining incentive structure, which allows heat pump offers to be expanded, benefitting more customers within the available budget. Heat pump incentives are now also available for a wider range of scenarios, such as updating an existing heat pump or central air conditioning system.

The Residential New Homes & Renovations program was redesigned to prioritize all-electric construction as the default option for new homes built in the commonwealth, a major step in further reducing energy consumption and GHG emissions. Key for this transition was requiring all-electric equipment in single-family homes and electric space heating equipment in multifamily buildings. Over the last year, the number of new all-electric single-family homes participating in the program increased by 40%, from 1,200 in 2024 to 1,700 in 2025. This increase demonstrates clear momentum toward electrifying new homes.



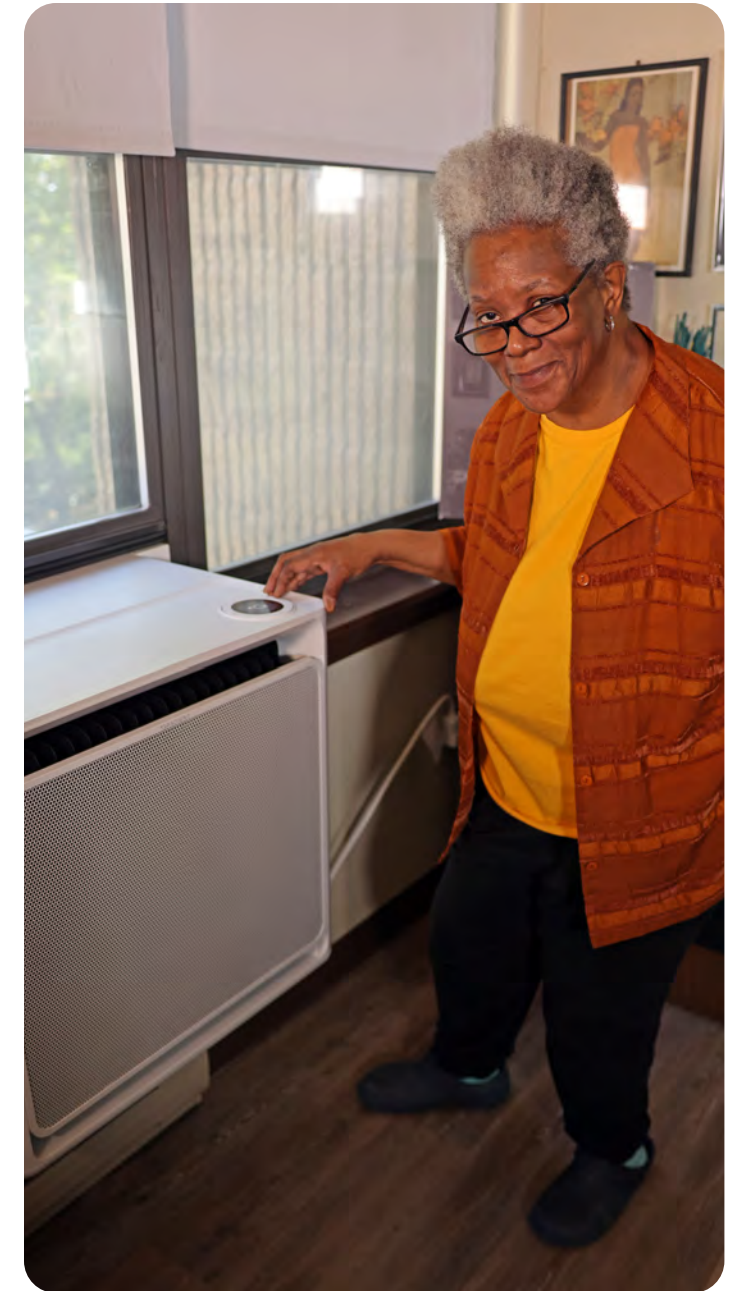
"The improvements we've made have completely transformed Temple Sinai's building environment. Not only are we saving significantly on energy costs, but we're also offering our members a more comfortable and sustainable place to gather. Thanks to Eversource's guidance and support, we now have a reliable, highly efficient heat pump system that benefits our community and reduces our carbon footprint."
— Barry Fritz, housing co-chair for Temple Sinai in Sharon

The Sponsors made notable progress in 2025 toward helping our large commercial and industrial customers decarbonize their buildings and operations as well. The key is taking a comprehensive, strategic, portfolio-wide approach to optimizing energy use in building systems. We launched two new technical assistance offerings in 2025 to facilitate these improvements: Comprehensive Building Assessments and Portfolio Prioritization Plans. For each, the Mass Save Sponsors standardized the offerings and established rubrics for program support, as well as published MassSave.com pages to educate customers and business partners on these new services.

Comprehensive Building Assessments are proven, effective tools for long-term planning. As of Q3 2025, the Mass Save Sponsors enrolled over 130 large businesses in Comprehensive Building Assessments, completing 45. Portfolio Prioritization Plans help owners or managers identify properties suitable for decarbonization or energy efficiency opportunities and have triggered rapid growth in C&I electrification measures. As part of the process, the Mass Save Sponsors and trade partners hold short-term and long-term opportunity discussions with customers about replacing end-of-life equipment and reducing building loads.

In 2025, the Mass Save Sponsors officially launched a new Existing Building Commissioning offer to drive savings for medium and large C&I customers. This effort will promote near-term savings by optimizing the performance of existing controls and equipment. In addition, a variety of assessments or engineering studies will identify opportunities to implement new capital measures such as control upgrades and building envelope improvements. Additionally, new custom express tools are in development to further assist customers.

To help C&I customers decarbonize their buildings, we are working to incentivize measures that will deliver impactful GHG savings, such as refrigerant leak mitigation and retrofits or behind-the-meter gas leak mitigation. These projects are cost-effective and have shorter implementation cycles. The ongoing progress for incentivizing these measures includes completing studies, optimizing energy savings calculations, and establishing operational best practices.



Hassan Apartments is a 50-year-old public housing community for seniors and adults with disabilities in the Hyde Park neighborhood of Boston, Massachusetts. The building is owned and managed by the Boston Housing Authority (BHA), which partnered with Eversource, a Mass Save® Sponsor, to modernize the heating and cooling systems in all 100 units. This project represents an important step forward in advancing the City of Boston's climate goals, and in bringing practical, affordable energy solutions to more residents across Massachusetts.

Reducing greenhouse gas emissions



We are truly honored and thrilled to be recognized as a Mass Save Climate Leader. [Fitchburg Public Schools] has worked in conjunction with the City of Fitchburg, Unitil, and various other partners to add solar arrays, electric vehicle chargers, and electrified heating and ventilation systems in order to reduce greenhouse gases and build efficiencies that will further support the mission of the district. We look forward to next steps in continuing these green energy solutions.

– Jonathan Thompson, superintendent of Fitchburg Public Schools

Commissioner Elizabeth Mahony speaks at the 2025 Mass Save Climate Leader Award Ceremony.

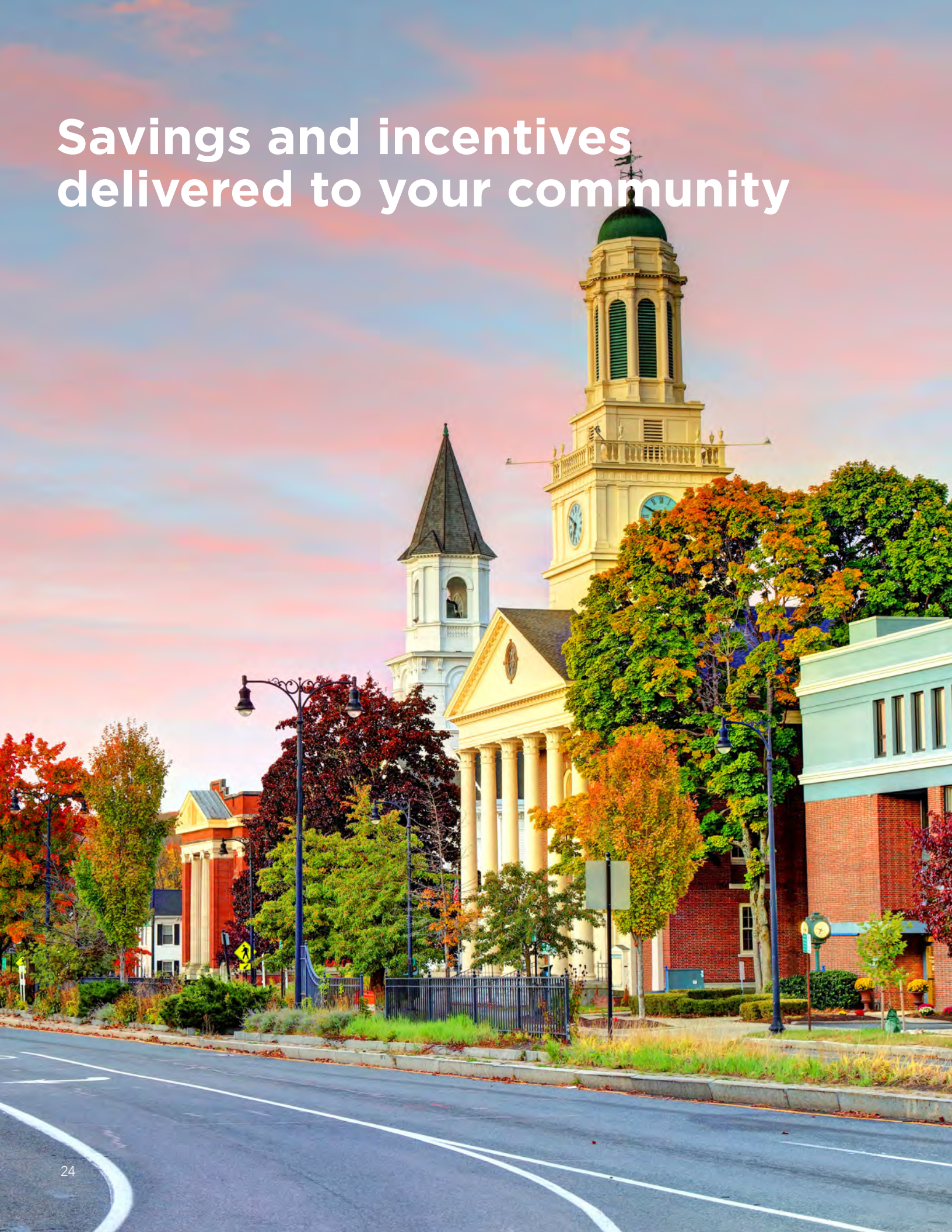
Fitchburg Public Schools and Unitil representatives at the 2025 Mass Save Climate Leader Award Ceremony.

In its fourth annual iteration, we again publicly recognized Mass Save® Climate Leaders for their efforts to curb energy use, reduce GHG emissions, and guide the commonwealth to a net-zero future. At an October ceremony at the Massachusetts State House, the Sponsors honored 18 Mass Save Climate Leaders from a range of industries and sectors, including municipalities, grocery stores, education, and health care. Collectively, this cohort avoided CO₂ emissions equivalent to the energy use of more than 7,400 homes for one year, or more than 61.6 million pounds of coal burned, while establishing Massachusetts as a leader in energy efficiency and affordable energy solutions that also provide customer benefits.

Beyond all of these established efforts to reduce GHG emissions, the Sponsors of Mass Save continue to collaborate with other affordability and clean energy programs across the commonwealth to ensure customers are learning about all financial opportunities for their project. These efforts equip customers with information and guidance about the full range of financial assistance, services and incentive opportunities available. They also provide customers with a better understanding of how to combine offers to maximize benefits and savings as we all work toward an affordable and attainable clean energy future.



Savings and incentives delivered to your community



Town-by-town savings in 2024

The 2025 town-by-town savings data is currently being processed and will become available after it is filed with the Massachusetts Department of Public Utilities.

Data represents residential savings, usage, and incentives only. It does not include data for commercial and industrial properties.

No gas = No gas service available.

Municipal = This town is served by a municipal (electric/gas) utility.

Suppressed = In order to protect customer privacy, some data has been aggregated.

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Abington	50,342	171	\$948,853	2,318,449	23,875	\$407,677
Acton	66,236	10	\$1,274,433	4,214,967	112,506	\$1,427,852
Acushnet	29,771	43	\$952,922	1,442,518	29,952	\$537,797
Adams	22,424	326	\$1,311,771	1,857,741	15,566	\$217,091
Agawam	87,623	506	\$1,574,935	4,800,528	71,389	\$1,247,120
Alford	3,815	0	\$65,240	No Gas	No Gas	No Gas
Amesbury	48,886	171	\$1,046,233	3,326,568	55,967	\$1,111,080
Amherst	64,814	7	\$2,170,281	1,340,860	34,228	\$441,349
Andover	114,873	657	\$1,519,573	8,179,276	138,858	\$1,495,557
Aquinnah	3,905	-33	\$1,104,845	No Gas	No Gas	No Gas
Arlington	113,315	814	\$2,488,362	9,877,253	268,478	\$3,594,361
Ashburnham	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Ashby	10,708	-5	\$208,750	114,242	Suppressed	Suppressed
Ashfield	6,495	1	\$399,200	No Gas	No Gas	No Gas
Ashland	54,047	-22	\$909,340	4,052,799	79,813	\$958,454
Athol	37,267	203	\$3,342,383	No Gas	No Gas	No Gas
Attleboro	130,803	746	\$2,995,803	5,392,354	83,115	\$1,650,482
Auburn	53,733	-496	\$2,234,341	775,791	8,420	\$179,419
Avon	13,899	31	\$625,594	723,332	6,688	\$130,148
Ayer	24,393	31	\$409,578	1,177,426	46,150	\$650,830
Barnstable	202,489	1,369	\$3,012,477	17,553,109	328,216	\$5,048,566
Barre	16,285	3	\$517,407	No Gas	No Gas	No Gas
Becket	12,000	71	\$552,719	No Gas	No Gas	No Gas
Bedford	43,624	137	\$776,221	3,515,117	97,273	\$1,212,296
Belchertown	48,056	36	\$2,067,816	No Gas	No Gas	No Gas
Bellingham	50,948	391	\$1,221,455	1,957,666	32,159	\$491,324
Belmont	Municipal	Municipal	Municipal	7,141,924	Suppressed	Suppressed
Berkley	Municipal	Municipal	Municipal	63,272	Suppressed	Suppressed
Berlin	12,923	19	\$390,777	185,054	2,687	\$30,772

Town-by-town savings in 2024

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Bernardston	7,812	-26	\$660,216	No Gas	No Gas	No Gas
Beverly	108,869	426	\$2,128,857	6,562,786	142,363	\$2,568,431
Billerica	119,535	280	\$852,362	8,624,411	121,849	\$1,606,121
Blackstone	25,663	-8	\$377,247	1,063,442	5,851	\$49,334
Blandford	4,903	-21	\$259,113	No Gas	No Gas	No Gas
Bolton	21,691	-160	\$498,671	25,207	Suppressed	Suppressed
Boston	1,415,119	7,972	\$18,070,668	99,253,293	1,682,724	\$29,060,135
Bourne	66,626	318	\$2,159,824	5,371,703	114,377	\$1,669,004
Boxborough	Municipal	Municipal	Municipal	508,189	Suppressed	Suppressed
Boxford	35,301	33	\$615,542	1,969,591	35,186	\$403,273
Boylston	Municipal	Municipal	Municipal	192,089	Suppressed	Suppressed
Braintree	Municipal	Municipal	Municipal	5,946,645	Suppressed	Suppressed
Brewster	53,083	384	\$1,741,261	2,335,490	44,219	\$548,227
Bridgewater	73,491	95	\$1,423,188	2,981,570	40,023	\$836,531
Brimfield	13,864	2	\$430,277	No Gas	No Gas	No Gas
Brockton	211,351	99	\$7,085,896	16,363,549	182,618	\$4,985,486
Brookfield	11,716	2	\$502,859	125,580	3,492	\$65,111
Brookline	124,767	485	\$3,628,623	10,215,870	128,822	\$1,532,002
Buckland	6,006	-68	\$1,150,265	No Gas	No Gas	No Gas
Burlington	73,384	136	\$1,184,081	3,962,810	70,731	\$992,717
Cambridge	215,999	1,562	\$1,390,702	16,082,477	404,209	\$5,124,648
Canton	71,902	49	\$911,676	5,347,638	84,357	\$1,078,531
Carlisle	24,073	-40	\$666,679	1,075,244	20,994	\$244,399
Carver	41,386	-66	\$1,090,984	1,003,851	13,359	\$185,974
Charlemont	4,927	5	\$212,038	No Gas	No Gas	No Gas
Charlton	47,468	65	\$1,276,641	No Gas	No Gas	No Gas
Chatham	50,930	268	\$729,461	4,271,230	69,682	\$901,149
Chelmsford	102,345	593	\$869,816	9,548,549	194,842	\$2,857,192
Chelsea	70,047	583	\$610,153	5,813,640	119,633	\$1,076,247
Cheshire	10,020	14	\$348,284	408,787	5,518	\$78,548
Chester	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Chesterfield	4,090	-18	\$243,823	No Gas	No Gas	No Gas
Chicopee	Municipal	Municipal	Municipal	7,704,742	Suppressed	Suppressed
Chilmark	14,633	52	\$861,843	No Gas	No Gas	No Gas
Clarksburg	4,611	3	\$225,448	105,556	Suppressed	Suppressed
Clinton	42,088	76	\$1,156,755	1,952,516	30,923	\$489,252

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Cohasset	35,645	-3	\$379,003	2,428,434	30,523	\$348,880
Colrain	6,371	37	\$335,006	No Gas	No Gas	No Gas
Concord	Municipal	Municipal	Municipal	4,367,288	Suppressed	Suppressed
Conway	6,292	-49	\$434,620	No Gas	No Gas	No Gas
Cummington	3,196	-37	\$242,234	No Gas	No Gas	No Gas
Dalton	19,394	108	\$674,820	1,504,220	11,835	\$205,608
Danvers	Municipal	Municipal	Municipal	3,843,706	Suppressed	Suppressed
Dartmouth	92,550	149	\$2,478,763	5,478,065	84,860	\$1,391,747
Dedham	69,066	226	\$978,562	6,541,922	117,339	\$1,760,291
Deerfield	18,590	-6	\$957,464	399,607	3,849	\$67,026
Dennis	81,112	677	\$1,585,205	6,528,611	178,709	\$2,667,864
Dighton	Municipal	Municipal	Municipal	509,396	2,680	\$29,138
Douglas	31,683	-144	\$1,112,186	No Gas	No Gas	No Gas
Dover	32,420	-118	\$688,875	135,236	2,648	\$28,758
Dracut	90,232	239	\$713,920	6,844,589	86,816	\$1,518,360
Dudley	35,370	163	\$1,086,335	523,042	10,994	\$172,654
Dunstable	12,350	-44	\$164,496	351,986	5,634	\$107,772
Duxbury	61,797	107	\$889,904	3,931,356	56,029	\$687,640
East Bridgewater	43,502	27	\$1,037,854	1,823,812	19,060	\$391,835
East Brookfield	7,625	9	\$166,816	119,834	1,133	\$13,385
East Longmeadow	47,723	234	\$542,124	3,904,003	42,098	\$763,811
Eastham	32,589	171	\$1,332,766	1,615,965	41,463	\$571,165
Easthampton	50,416	105	\$1,975,080	1,699,720	49,709	\$1,036,446
Easton	82,385	20	\$1,294,033	3,762,205	33,806	\$512,675
Edgartown	56,854	248	\$2,036,046	No Gas	No Gas	No Gas
Egremont	8,793	-29	\$239,118	No Gas	No Gas	No Gas
Erving	4,997	6	\$236,130	No Gas	No Gas	No Gas
Essex	13,211	85	\$335,734	555,960	9,149	\$177,067
Everett	90,881	388	\$1,116,625	9,347,868	150,461	\$1,785,759
Fairhaven	41,230	270	\$923,170	4,040,936	66,678	\$1,183,478
Fall River	189,914	690	\$1,702,709	22,528,554	162,799	\$3,356,788
Falmouth	146,281	744	\$6,019,963	11,122,350	226,014	\$3,118,428
Fitchburg	106,776	759	\$2,165,049	7,506,964	58,053	\$1,204,145
Florida	2,020	17	\$51,480	No Gas	No Gas	No Gas
Foxborough	56,161	169	\$448,051	3,818,082	56,780	\$807,056
Framingham	182,117	188	\$4,585,258	10,700,470	208,656	\$2,932,991

Town-by-town savings in 2024

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Franklin	99,455	187	\$1,236,552	6,528,639	108,162	\$1,406,142
Freetown	29,495	-129	\$957,584	191,551	1,787	\$26,909
Gardner	53,812	60	\$1,893,572	932,152	12,075	\$270,308
Georgetown	Municipal	Municipal	Municipal	1,716,264	Suppressed	Suppressed
Gill	4,792	-34	\$404,593	No Gas	No Gas	No Gas
Gloucester	98,929	591	\$3,498,799	4,521,376	62,105	\$1,218,125
Goshen	3,305	28	\$83,044	No Gas	No Gas	No Gas
Gosnold	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Grafton	63,363	-26	\$1,264,328	3,044,384	92,205	\$1,158,096
Granby	19,385	225	\$971,952	171,048	1,972	\$67,750
Granville	5,794	-2	\$155,350	No Gas	No Gas	No Gas
Great Barrington	24,791	71	\$1,113,963	721,640	8,915	\$112,737
Greenfield	50,582	6	\$2,845,604	2,114,321	33,039	\$482,945
Groton	Municipal	Municipal	Municipal	969,998	Suppressed	Suppressed
Groveland	Municipal	Municipal	Municipal	1,429,249	Suppressed	Suppressed
Hadley	17,709	1	\$590,039	332,969	3,190	\$41,514
Halifax	25,678	-17	\$546,539	538,228	3,032	\$49,208
Hamilton	26,465	-22	\$583,206	951,483	14,777	\$217,629
Hampden	17,487	9	\$305,202	652,641	7,650	\$145,138
Hancock	4,974	29	\$114,565	No Gas	No Gas	No Gas
Hanover	49,034	13	\$555,554	3,076,776	55,432	\$755,988
Hanson	33,381	62	\$609,971	1,788,112	14,283	\$226,330
Hardwick	9,326	81	\$492,924	No Gas	No Gas	No Gas
Harvard	22,504	-159	\$598,015	282,505	4,772	\$61,069
Harwich	64,565	378	\$1,477,020	5,287,396	128,906	\$1,860,422
Hatfield	11,056	1	\$366,652	508,010	3,756	\$72,096
Haverhill	169,245	833	\$2,023,521	15,248,982	226,283	\$5,334,654
Hawley	1,093	Suppressed	Suppressed	No Gas	No Gas	No Gas
Heath	2,257	-1	\$168,903	No Gas	No Gas	No Gas
Hingham	Municipal	Municipal	Municipal	4,707,129	Suppressed	Suppressed
Hinsdale	7,872	58	\$516,322	No Gas	No Gas	No Gas
Holbrook	31,497	56	\$965,079	1,529,044	22,973	\$490,111
Holden	Municipal	Municipal	Municipal	1,174,444	Suppressed	Suppressed
Holland	11,041	57	\$304,018	No Gas	No Gas	No Gas
Holliston	47,386	55	\$836,196	3,095,170	63,849	\$908,450
Holyoke	Municipal	Municipal	Municipal	Municipal	Municipal	Municipal

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Hopedale	19,184	-76	\$496,953	370,928	4,795	\$70,091
Hopkinton	64,194	96	\$1,239,855	3,640,141	68,986	\$913,784
Hubbardston	13,335	0	\$427,446	No Gas	No Gas	No Gas
Hudson	Municipal	Municipal	Municipal	4,296,325	Suppressed	Suppressed
Hull	Municipal	Municipal	Municipal	3,059,334	Suppressed	Suppressed
Huntington	7,931	42	\$442,100	No Gas	No Gas	No Gas
Ipswich	Municipal	Municipal	Municipal	1,967,168	Suppressed	Suppressed
Kingston	46,123	-151	\$1,126,459	1,549,885	19,414	\$383,682
Lakeville	Municipal	Municipal	Municipal	313,358	6,355	\$154,113
Lancaster	23,254	-129	\$681,889	220,864	4,456	\$51,407
Lanesborough	11,806	35	\$476,395	184,484	1,795	\$26,081
Lawrence	161,777	851	\$1,487,137	16,593,126	238,421	\$6,343,874
Lee	22,126	146	\$600,386	1,350,895	15,816	\$246,635
Leicester	36,483	577	\$1,660,140	128,678	631	\$11,824
Lenox	20,294	54	\$309,606	1,621,980	17,325	\$200,326
Leominster	119,232	1,096	\$8,784,313	4,491,919	145,171	\$2,480,254
Leverett	6,978	-49	\$361,184	No Gas	No Gas	No Gas
Lexington	105,863	31	\$3,323,837	6,357,873	143,020	\$1,523,955
Leyden	2,741	6	\$210,088	No Gas	No Gas	No Gas
Lincoln	26,294	-15	\$328,893	1,468,698	25,082	\$232,311
Littleton	Municipal	Municipal	Municipal	1,229,731	Suppressed	Suppressed
Longmeadow	53,021	263	\$630,296	4,643,403	86,150	\$1,582,658
Lowell	233,262	609	\$1,484,856	21,694,138	252,975	\$5,496,863
Ludlow	63,895	105	\$1,854,140	2,770,879	32,881	\$602,192
Lunenburg	39,221	-36	\$1,151,076	559,249	8,166	\$131,354
Lynn	192,804	376	\$4,638,955	16,946,227	228,515	\$5,515,287
Lynnfield	Municipal	Municipal	Municipal	3,113,167	Suppressed	Suppressed
Malden	130,524	639	\$2,040,033	11,005,609	221,866	\$3,775,786
Manchester-By-The-Sea	22,336	165	\$587,483	1,847,839	55,854	\$995,662
Mansfield	Municipal	Municipal	Municipal	4,404,484	Suppressed	Suppressed
Marblehead	Municipal	Municipal	Municipal	6,130,344	Suppressed	Suppressed
Marion	22,890	15	\$804,453	912,138	16,888	\$273,697
Marlborough	118,183	515	\$1,391,021	7,775,838	94,699	\$1,253,195
Marshfield	82,347	285	\$1,093,455	6,666,827	95,928	\$1,515,844
Mashpee	77,073	478	\$1,456,514	6,429,788	119,422	\$1,487,232
Mattapoisett	26,539	10	\$677,168	1,329,659	18,448	\$252,497

Town-by-town savings in 2024

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Maynard	28,413	37	\$496,838	2,086,129	48,661	\$776,023
Medfield	42,134	128	\$472,013	3,196,115	64,863	\$764,491
Medford	138,853	660	\$1,491,577	12,749,250	300,458	\$4,787,035
Medway	40,114	30	\$1,056,660	2,212,857	57,000	\$705,288
Melrose	76,137	269	\$1,245,946	6,073,844	122,907	\$1,610,368
Mendon	22,075	-27	\$498,884	86,975	2,045	\$20,329
Merrimac	Municipal	Municipal	Municipal	1,490,984	Suppressed	Suppressed
Methuen	130,447	897	\$2,667,138	11,572,195	177,162	\$3,800,099
Middleborough	Municipal	Municipal	Municipal	Municipal	Municipal	Municipal
Middlefield	1,886	13	\$126,470	No Gas	No Gas	No Gas
Middleton	Municipal	Municipal	Municipal	1,227,225	Suppressed	Suppressed
Milford	80,664	74	\$1,252,309	4,192,549	55,439	\$710,671
Millbury	46,045	140	\$1,139,323	1,401,392	29,328	\$405,370
Millis	29,820	11	\$643,913	1,220,808	21,768	\$271,565
Millville	9,668	11	\$311,263	Suppressed	Suppressed	Suppressed
Milton	82,914	331	\$1,225,964	7,488,278	130,374	\$1,681,486
Monroe	487	Suppressed	Suppressed	No Gas	No Gas	No Gas
Monson	27,228	44	\$779,060	113,826	1,324	\$8,338
Montague	25,609	-47	\$1,672,116	543,998	9,673	\$122,101
Monterey	6,440	104	\$264,910	No Gas	No Gas	No Gas
Montgomery	3,176	17	\$118,261	No Gas	No Gas	No Gas
Mount Washington	1,173	13	\$42,553	No Gas	No Gas	No Gas
Nahant	10,243	80	\$149,401	1,204,899	20,363	\$305,723
Nantucket	134,261	77	\$3,255,503	No Gas	No Gas	No Gas
Natick	110,542	951	\$2,128,884	6,439,184	131,622	\$1,546,493
Needham	102,951	196	\$1,622,873	6,994,674	102,593	\$1,229,398
New Ashford	877	9	\$45,641	No Gas	No Gas	No Gas
New Bedford	194,177	1,338	\$3,340,774	23,452,087	406,811	\$10,386,158
New Braintree	3,522	47	\$108,599	No Gas	No Gas	No Gas
New Marlborough	7,962	16	\$165,641	No Gas	No Gas	No Gas
New Salem	3,157	-11	\$199,468	No Gas	No Gas	No Gas
Newbury	26,578	3	\$675,346	672,060	6,362	\$79,737
Newburyport	59,225	404	\$669,411	4,888,545	122,616	\$1,480,918
Newton	305,461	1,463	\$2,384,499	29,060,948	466,683	\$5,838,675
Norfolk	35,622	172	\$1,984,801	498,094	7,349	\$73,775
North Adams	31,408	57	\$651,998	2,873,393	26,121	\$424,496

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
North Andover	93,568	180	\$831,892	5,829,589	73,712	\$991,445
North Attleborough	Municipal	Municipal	Municipal	2,660,971	Suppressed	Suppressed
North Brookfield	15,472	7	\$340,969	411,888	3,337	\$80,290
North Reading	Municipal	Municipal	Municipal	2,683,932	Suppressed	Suppressed
Northampton	72,175	1,718	\$4,668,897	4,971,466	138,310	\$2,684,858
Northborough	50,145	72	\$1,121,583	1,861,934	33,954	\$403,815
Northbridge	49,823	9	\$977,046	1,430,213	29,606	\$743,958
Northfield	9,956	-41	\$578,129	No Gas	No Gas	No Gas
Norton	57,739	94	\$1,212,681	2,991,281	29,862	\$474,133
Norwell	43,071	-94	\$794,054	1,870,331	19,553	\$253,184
Norwood	Municipal	Municipal	Municipal	5,994,597	Suppressed	Suppressed
Oak Bluffs	35,971	138	\$1,868,447	No Gas	No Gas	No Gas
Oakham	7,108	-34	\$225,664	No Gas	No Gas	No Gas
Orange	24,721	416	\$9,815,310	No Gas	No Gas	No Gas
Orleans	37,809	155	\$1,307,835	1,507,332	23,901	\$352,186
Otis	10,687	-11	\$517,104	No Gas	No Gas	No Gas
Oxford	46,002	139	\$1,523,390	62,409	1,271	\$9,026
Palmer	41,719	77	\$1,420,626	99,076	Suppressed	Suppressed
Paxton	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Peabody	Municipal	Municipal	Municipal	7,796,065	Suppressed	Suppressed
Pelham	5,038	8	\$349,746	No Gas	No Gas	No Gas
Pembroke	58,771	-2	\$876,667	3,129,708	41,600	\$936,540
Pepperell	36,195	7	\$660,185	1,407,972	19,419	\$325,625
Peru	2,921	6	\$66,255	No Gas	No Gas	No Gas
Petersham	4,544	-13	\$222,530	No Gas	No Gas	No Gas
Phillipston	6,285	-13	\$129,839	No Gas	No Gas	No Gas
Pittsfield	126,267	800	\$3,465,280	11,970,191	123,740	\$1,777,351
Plainfield	2,294	11	\$194,334	No Gas	No Gas	No Gas
Plainville	31,754	-71	\$990,607	753,651	6,693	\$65,643
Plymouth	220,522	68	\$5,469,508	7,773,727	202,978	\$2,132,250
Plympton	10,859	-34	\$328,280	159,383	1,709	\$38,021
Princeton	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Provincetown	22,970	-82	\$1,171,100	No Gas	No Gas	No Gas
Quincy	228,580	520	\$2,032,033	17,384,783	328,564	\$6,380,933
Randolph	82,146	123	\$2,130,743	5,932,865	86,381	\$1,687,232
Raynham	Municipal	Municipal	Municipal	1,171,636	Suppressed	Suppressed

Town-by-town savings in 2024

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Reading	Municipal	Municipal	Municipal	3,601,331	Suppressed	Suppressed
Rehoboth	46,961	-25	\$771,300	94,698	460	\$2,400
Revere	123,134	928	\$1,619,124	9,812,990	98,310	\$1,794,125
Richmond	8,135	-26	\$305,914	No Gas	No Gas	No Gas
Rochester	20,128	-66	\$673,681	287,554	4,505	\$54,432
Rockland	49,533	12	\$963,785	3,089,865	51,689	\$852,588
Rockport	28,875	355	\$1,161,985	13,339	Suppressed	Suppressed
Rowe	1,446	16	\$24,599	No Gas	No Gas	No Gas
Rowley	Municipal	Municipal	Municipal	1,156,220	Suppressed	Suppressed
Royalston	4,146	35	\$121,176	No Gas	No Gas	No Gas
Russell	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Rutland	26,474	-19	\$771,657	No Gas	No Gas	No Gas
Salem	109,905	359	\$2,102,029	7,986,182	160,697	\$2,656,032
Salisbury	32,509	143	\$579,177	1,754,804	31,822	\$596,194
Sandisfield	5,395	38	\$241,932	No Gas	No Gas	No Gas
Sandwich	74,361	191	\$2,289,932	4,544,349	93,631	\$1,292,410
Saugus	83,140	11	\$1,613,267	5,455,180	52,358	\$1,080,439
Savoy	2,364	11	\$111,568	No Gas	No Gas	No Gas
Scituate	70,182	81	\$854,474	5,187,513	66,400	\$1,296,747
Seekonk	45,406	185	\$840,426	2,108,958	26,372	\$471,456
Sharon	56,325	115	\$2,753,781	4,938,645	92,726	\$1,465,215
Sheffield	14,663	-32	\$446,776	No Gas	No Gas	No Gas
Shelburne	6,958	11	\$149,088	No Gas	No Gas	No Gas
Sherborn	20,006	-134	\$389,060	600,998	15,674	\$152,226
Shirley	21,075	61	\$746,158	387,230	5,546	\$91,543
Shrewsbury	Municipal	Municipal	Municipal	6,842,454	Suppressed	Suppressed
Shutesbury	6,199	-22	\$378,187	No Gas	No Gas	No Gas
Somerset	47,947	154	\$462,724	4,899,460	61,622	\$1,030,295
Somerville	164,315	1,482	\$1,602,557	16,688,756	481,126	\$6,388,752
South Hadley	Municipal	Municipal	Municipal	2,866,658	44,714	\$826,071
Southampton	21,057	85	\$658,192	Municipal	Municipal	Municipal
Southborough	40,894	-14	\$974,414	1,541,124	21,533	\$266,280
Southbridge	53,097	186	\$1,481,095	2,067,536	18,025	\$537,890
Southwick	36,092	45	\$1,010,817	523,899	5,405	\$99,593
Spencer	39,010	348	\$1,698,801	913,710	14,298	\$439,954
Springfield	409,084	2,279	\$11,273,963	27,960,889	Suppressed	Suppressed

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Sterling	Municipal	Municipal	Municipal	18,696	Suppressed	Suppressed
Stockbridge	11,965	45	\$286,108	413,914	2,331	\$35,273
Stoneham	67,269	-17	\$1,013,530	3,235,454	56,774	\$785,992
Stoughton	76,406	171	\$1,182,717	5,512,904	70,602	\$1,845,481
Stow	Municipal	Municipal	Municipal	617,748	Suppressed	Suppressed
Sturbridge	37,312	130	\$1,303,908	No Gas	No Gas	No Gas
Sudbury	74,047	185	\$1,008,321	4,898,505	103,283	\$1,103,831
Sunderland	13,103	7	\$445,475	Suppressed	Suppressed	Suppressed
Sutton	35,976	-68	\$1,034,142	256,752	8,011	\$73,500
Swampscott	46,510	207	\$611,067	4,105,255	56,739	\$864,266
Swansea	48,607	228	\$1,066,439	3,858,647	50,201	\$922,902
Taunton	Municipal	Municipal	Municipal	8,890,424	Suppressed	Suppressed
Templeton	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Tewksbury	89,865	234	\$1,068,868	6,612,953	88,638	\$1,216,954
Tisbury	28,819	26	\$2,149,092	No Gas	No Gas	No Gas
Tolland	3,078	38	\$145,479	No Gas	No Gas	No Gas
Topsfield	22,815	24	\$279,146	1,329,811	19,106	\$220,431
Townsend	26,938	95	\$477,727	1,204,516	14,517	\$252,029
Truro	18,586	13	\$1,633,754	No Gas	No Gas	No Gas
Tyngsborough	39,017	129	\$440,114	2,663,866	42,384	\$567,832
Tyringham	2,475	12	\$50,943	No Gas	No Gas	No Gas
Upton	27,294	264	\$1,740,449	693,256	13,078	\$145,408
Uxbridge	46,500	76	\$1,147,842	1,385,862	29,888	\$610,146
Wakefield	Municipal	Municipal	Municipal	Municipal	Municipal	Municipal
Wales	6,930	75	\$204,340	No Gas	No Gas	No Gas
Walpole	81,849	179	\$1,429,665	5,117,230	76,332	\$1,282,236
Waltham	150,886	171	\$2,591,386	10,178,235	206,824	\$3,456,035
Ware	33,692	129	\$1,259,797	No Gas	No Gas	No Gas
Wareham	79,789	129	\$2,962,399	4,007,252	80,604	\$1,466,759
Warren	17,484	28	\$553,073	306,082	1,536	\$43,605
Warwick	2,503	-18	\$193,962	No Gas	No Gas	No Gas
Washington	2,152	15	\$104,461	No Gas	No Gas	No Gas
Watertown	85,942	387	\$1,064,730	7,694,844	137,535	\$2,016,613
Wayland	53,786	155	\$845,546	3,782,909	62,859	\$656,355
Webster	57,211	324	\$3,250,602	1,441,202	32,373	\$436,791
Wellesley	Municipal	Municipal	Municipal	9,316,712	Suppressed	Suppressed

Town-by-town savings in 2024

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Wellfleet	21,891	-11	\$2,405,440	No Gas	No Gas	No Gas
Wendell	2,628	109	\$283,072	No Gas	No Gas	No Gas
Wenham	14,791	29	\$254,429	824,507	20,739	\$291,488
West Boylston	Municipal	Municipal	Municipal	889,210	Suppressed	Suppressed
West Bridgewater	24,434	-20	\$691,070	1,078,487	10,355	\$265,531
West Brookfield	12,804	51	\$372,839	290,580	7,774	\$115,357
West Newbury	17,153	-125	\$688,902	166,145	1,757	\$17,554
West Springfield	76,913	299	\$1,401,710	5,282,205	73,064	\$1,895,159
West Stockbridge	7,903	-15	\$348,109	No Gas	No Gas	No Gas
West Tisbury	21,621	115	\$1,956,661	No Gas	No Gas	No Gas
Westborough	59,702	595	\$2,196,815	3,388,015	94,896	\$947,338
Westfield	Municipal	Municipal	Municipal	Municipal	Municipal	Municipal
Westford	77,027	310	\$866,349	5,929,799	116,725	\$1,501,345
Westhampton	6,531	-29	\$422,155	No Gas	No Gas	No Gas
Westminster	26,728	21	\$672,812	311,234	2,402	\$46,520
Weston	65,725	246	\$458,251	5,691,869	61,715	\$610,494
Westport	55,641	9	\$1,284,706	3,626,118	45,012	\$744,536
Westwood	55,274	46	\$950,718	2,806,438	35,847	\$498,046
Weymouth	161,524	501	\$1,948,714	8,143,006	120,368	\$1,944,434
Whately	4,812	-50	\$257,101	Suppressed	Suppressed	Suppressed
Whitman	42,830	66	\$793,114	2,378,024	40,251	\$822,926
Wilbraham	47,308	118	\$887,976	2,630,445	44,144	\$777,235
Williamsburg	7,975	-13	\$385,075	No Gas	No Gas	No Gas
Williamstown	20,321	78	\$568,101	1,361,243	18,985	\$204,425
Wilmington	Municipal	Municipal	Municipal	2,092,524	Suppressed	Suppressed
Winchendon	29,723	25	\$889,170	No Gas	No Gas	No Gas
Winchester	75,367	338	\$987,143	5,906,636	103,281	\$1,107,388
Windsor	3,166	3	\$113,316	No Gas	No Gas	No Gas
Winthrop	41,570	180	\$365,944	4,497,872	93,931	\$1,070,943
Woburn	114,992	117	\$1,979,310	5,741,202	88,762	\$1,129,616
Worcester	421,595	1,710	\$7,915,323	34,274,912	463,670	\$9,481,009
Worthington	4,371	9	\$196,923	No Gas	No Gas	No Gas
Wrentham	42,857	38	\$935,538	1,534,216	16,731	\$207,913
Yarmouth	95,815	694	\$1,695,171	9,183,352	240,354	\$3,802,693





[Learn more at MassSave.com](https://www.masssave.com)

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WE ARE MASS SAVE®:



Welcome

Welcome to the first edition of Mass Save® Community Insights, a quarterly e-newsletter created for municipal leaders and staff across Massachusetts.

This newsletter provides updates on energy efficiency activity in communities across the commonwealth. Each edition will include statewide highlights,

program resources, and examples of projects completed in cities and towns throughout Massachusetts.

What's new?

The Sponsors of Mass Save are proud to announce the new Mass Save Solutions Center, an easy-to-access resource for residents and small businesses looking for information about energy efficiency programs and services. The Center offers support in multiple languages and helps customers understand program eligibility, available rebates and incentives, financing options, and next steps for participation.

Support is available for:

- No-cost Energy Assessments
- Heating and cooling upgrades
- Weatherization and energy efficiency improvements
- Heat pump installations
- Services for income-eligible customers

Municipal leaders are encouraged to share this resource with residents and local businesses.

Visit: [MassSave.com](https://masssave.com) Call: 1-866-527-SAVE (7283)

Mass Save program results at a glance (2025)

In 2025, participation across all sectors helped deliver:



\$3.6+ billion
in total benefits



3.1 million MWh
in net lifetime electric savings



3.98 million metric tons
of net lifetime CO₂e emissions deferred



52,000 homes and 14,800 rental units
weatherized



31,700 homes and 3,700 rental units
with heat pumps installed



\$825 million
in incentives paid

2025 annual impact

The 2025 Mass Save Annual Impact Report is now available. Learn how Mass Save programs delivered benefits and savings to the commonwealth and to participating residents, renters, schools, municipalities, and businesses of all sizes across Massachusetts.

Town-by-town residential participation and incentive totals are available in the 2025 Annual Impact Report.

View the full report: [MassSave.com/2025AnnualImpact](https://masssave.com/2025AnnualImpact)

Program results in action

Berkshire Medical Center, Pittsfield

The facility upgraded lighting and equipment with program support, saving approximately 120,000 kWh and \$14,000 annually.



The Mass Save program was very user-friendly. – Joseph LaRoche, Director of Facilities

[Read more](#)

Home upgrades in Framingham

Following a Home Energy Assessment, a homeowner improved insulation and heating equipment, boosting energy savings with incentives.

It's the kind of thing where people say that is too good to be true. – Vance L., Homeowner



[Read more](#)

Explore additional examples: [MassSave.com/Case-Studies](https://masssave.com/case-studies)

Communities in the news

Andover and Methuen

Andover and Methuen are partnering with the Sponsors of Mass Save to bring no-cost Home Energy Assessments, energy efficiency upgrades, and savings for homes and small businesses to these communities through the Mass Save Community First Partnership.

[Read more](#)

Community Education Grant

Applications are open to help communities connect residents with energy efficiency education and savings opportunities.

[Learn more](#)

Information worth sharing with your community

Homeowners

Sign up for a no-cost Home Energy Assessment to explore energy-saving upgrades such as air sealing, insulation, and heat pumps. An Energy Specialist will walk through available incentives and next steps.

[Learn more](#)

Renters

Save with energy efficiency tips, discounted products, and by encouraging landlords to pursue upgrades like air sealing, insulation, and heating and cooling system improvements.

[Learn more](#)

Small businesses

Start with a no-cost Energy Assessment to identify saving opportunities, review building systems, and access incentives that can help save money and energy.

[Get started](#)

Spring energy-saving tips

These quick tips can help your community improve comfort, reduce energy use, and prepare for the warmer months ahead.

Tune up your HVAC system: Clean or change air filters to improve airflow and reduce dust and allergens.

Seal your home for greater efficiency: Inspect windows and doors for drafts and add or replace weather stripping.

Make small upgrades, get big savings: Replace older appliances with [ENERGY STAR® certified](#) models.

Taking a few proactive steps now can help residents and businesses save energy and money while staying comfortable in the warmer months, especially when paired with rebates and incentives from the Sponsors of Mass Save.

About Mass Save

Mass Save[®] is a collaborative of Massachusetts electric and natural gas utilities and energy efficiency service providers, including Berkshire Gas, Cape Light Compact, Eversource, Liberty, National Grid, and Unitil. We empower residents, businesses, and communities to make energy efficient upgrades through a wide range of services, rebates, incentives, trainings, and information.

Stay Connected

Get up-to-date information on programs, resources, and opportunities to improve energy efficiency in your city or town.



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To all of Massachusetts: **Let's get efficient.** Get access to meaningful services, resources, and incentives to help homes, businesses and communities save energy statewide. Brought to you by the Sponsors of Mass Save.

Together, we are Mass Save[®]:

Berkshire Gas, Cape Light Compact, Eversource, Liberty, National Grid, and Unitil.

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