Cape Light Compact Informational Conference Call for

EECP Hosting System and Migration RFP

December 16, 2024 at noon

Q1: Does the physical proposals due in-hand by 12:00PM EST on January 6, 2025?

A1: As noted on page 8, "The Proposal and the Pricing Proposal must be signed and delivered simultaneously to the Compact within the time set forth in Section 2," the physical response to the RFP must be received by 12:00PM EST on January 6, 2025.

Q2: In section 1.2.1, there is mention of VMWare. If we have a more cost-efficient solution that does not impact costs or timeline, can we propose that?

A2: For the sake of apples to apples comparisons, please provide a scope and costs that reflect the specifications within the RFP. If there is a more cost-efficient solution, please note this as an alternative with the associated costs. Any alternatives should not affect the timeline or create an interruption of service.

Q3: In Section 1.2.2, there is mention of specific thinks like Stackify, are we required to use those?

A3: These are licenses that are currently utilized within the environment. Please provide a scope and costs that reflect the specified requirements and licenses. If there is an alternative that you would like to propose, please note it and the associated costs as well as information regarding any the advantages of the proposed solution. Any alternatives should not affect the timeline or create an interruption of service.

Q4: For migration and support, is it a requirement that resources or staff are US-based?

A4: For support staff/resources, please note where the resources are based. For any meetings and check-ins with the Cape Light Compact, those are required to be done during official office hours (between 8:00AM and 4:30PM in Eastern time). Additionally, any data centers should be US-based. Also, while most work can be done during office hours, please note how emergency/high-priority situations will be addressed outside of normal business hours.

Q5: Is there a date by which the migration can begin?

A5: Migration will begin ASAP.

Q6: In section 1.2.4, there is a mention of real-time for Power BI. Is there a reason why it is not real-time now?

A6: The Compact's instance is not currently set up for real time due to size. The Compact would like to get to real-time.

Q7: There is a mention of UA1 and UA2. Are both needed?

A7: Only one UA is needed.

Q8: For other similar projects, are they required to be for this type of work in Massachusetts?

A8: The Compact realizes that examples may not be plentiful for this exact scope in Massachusetts. We are interested in understanding the bidder's experience in working in Massachusetts as well as this type of work.