How to Read Your Electric Bill

Summary View

Most of us just look at the payment line on our monthly bill to see how much we owe. But there is very important information that you need to know if you want to save money and energy!

How Much Electricity You Use (A)

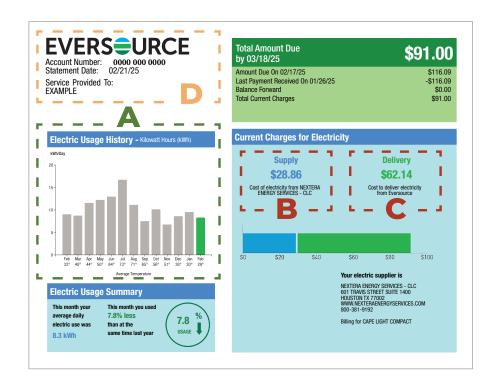
The graph on the bill shows your kilowatt hour (kWh) usage by month for each of the past 12 months. Are you using more or less than last year? See the Electric Usage Summary box to find out.

You have control over how much electricity you use. To save energy and money, call **1-800-797-6699** for a Free Energy Assessment on your home or business.

What You Pay

The Current Charges for Electricity section of the bill includes the total charge for Supply and Delivery, as well as who your competitive electric supplier is. A breakdown of all charges are on the next page.

Supply Charge (B): This charge is for each kWh of electricity you use each month. If you are a Compact customer, you will see "Billing for Cape Light Compact" under the supplier's name. You can choose to purchase electric supply from any licensed competitive supplier.



Delivery Charges (C): These charges are from Eversource for delivering electricity, reading your meter and sending monthly bills to your home or business. This section is not subject to competition.

If you are interested in considering offers from competitive suppliers, you need to be aware that contract terms and conditions can be more important than the price you are offered. Visit **CapeLightCompact.org/Power-Supply** for a list of key items to be aware of.

Your Account Number (D)

Never provide this number to any competitive supplier unless you have reviewed a contract and wish to switch your supply.

Questions?

Call Cape Light Compact at 800.381.9192 or visit CapeLightCompact.org/Power-Supply.





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Detail View

Ever wonder what all of those charges and numbers are on your electric bill? Here is a breakdown of what each charge is.

Your Electricity Usage (A)

This section shows the period of your usage by meter read dates, and the actual meter reads that the kilowatt hour (kWh) usage is derived from.

Supply or Generation Charge (B)

The price per kWh (in yellow box) is for each kWh of electricity you use each month. You can choose to purchase your electricity supply from any MA licensed competitive supplier.

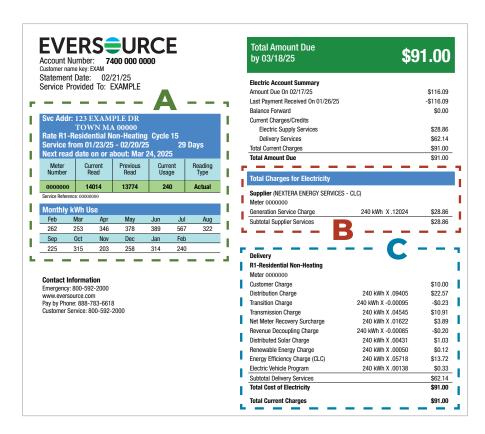
Many competitive suppliers market directly to customers through direct mail, door-to-door and by phone. Price is only one component of competitive electric supply. There are many terms and conditions that you need to consider before choosing your supplier. Visit CapeLightCompact. org/Power-Supply for information on how to evaluate offers.

Cape Light Compact's electricity supply has no contract, no termination or monthly service fees and is worry free. Call or visit our website for more information.

Delivery Charges (C)

Customer Charge: This fixed cost is to pay for services such as metering, billing and account maintenance.

Distribution Charge: Cost of delivering electricity over wires to a customer's location.



Transition Charge: Cost of past investments in generating plants and power contracts.

Transmission Charge: Cost of moving electricity over high-power lines from a generating plant to an electric company's service area.

Renewable Energy Charge: Funds the Mass. Renewable Energy Trust Fund to increase the availability of renewable energy.

Energy Efficiency Charge: Covers the cost of energy efficiency programs.

Demand Charge: (not shown on sample bill) Applies to many commercial accounts. Rate applied to the highest recorded peak kW use during month.

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