

Energy Efficiency

1. **How is the energy efficiency program funded?**

The programs are funded from a small energy conservation charge as well as part of the distribution charge on the first page of your electric bill. These funds are collected by NSTAR and then returned to the Compact to administer the energy efficiency program for Barnstable and Dukes Counties.

2. **Do I need to be a member of the Compact's power supply program to receive services or rebates?**

No. As long as you have an active NSTAR electric account for a home or business on Cape Cod or Martha's Vineyard, you are eligible to participate in the Compact's energy efficiency programs.

3. **What is the Green Communities Act?**

On July 2, 2008 Governor Deval Patrick signed a comprehensive landmark legislation to reduce energy consumption and spur clean energy technology. Among the major provisions is a requirement for program administrators to invest in energy efficiency when it is less expensive than building new facilities. In addition, utilities will need to buy more electricity from renewable power sources. By 2030, 25% of this would be from renewables. The law also encourages the creation of green communities

4. **What is the relationship with Mass Save?**

Mass Save® is an initiative sponsored by Massachusetts' gas and electric utilities and energy efficiency service providers, including Bay State Gas Company, The Berkshire Gas Company, Cape Light Compact, National Grid, New England Gas Company, NSTAR, Unutil, and Western Massachusetts Electric Company. The Sponsors of Mass Save work closely with the Massachusetts Department of Energy Resources to provide a wide range of services, incentives, trainings, and information promoting energy efficiency that help residents and businesses manage energy use and related costs.

5. **How do I sign up for a free energy assessment?**

Please call 1-800-797-6699 to sign up for your free energy assessment on your home or business.

6. **Where do I get a list of available rebates?**

Rebates can be found on the Compact's website at www.capelightcompact.org.

Residential

1. **Who is eligible for an assessment?**

All residential and low income NSTAR electric account holders on Cape Cod or Martha's Vineyard are eligible to receive a free energy assessment.

2. **How are the lead vendors chosen for energy assessments? – for single family residential only**

Single family lead vendors are selected through a Request for Proposals process issued by Cape Light Compact.

3. What is looked at during a home energy assessment?

During the assessment a blower door test is conducted (where available) to determine how well air flows in your home. Also during the assessment insulation, lighting, and other large appliances are looked at to determine how efficient your home is and any upgrades you could use.

4. Can I use my own contractor to do insulation work?

If you would like to use your own contractor in the standard home energy assessment, that contractor would need to be a participating contractor of Cape Light Compact; however, you would need to complete an energy audit first through Cape Light Compact. For more information please visit <http://www.capelightcompact.org/hescontractors>.

5. How do I proceed with work that is recommended?

If you have had an energy assessment, you may have received a contract from the energy specialist. To proceed with work you may either sign the contract and return it to the energy specialist or select one of the Compact's participating contractors. The list may be found at: <http://www.capelightcompact.org/hescontractors>.

6. What rebates are available?

For a list of all available rebates please visit <http://www.capelightcompact.org/resrebates>.

Commercial

1. Who is eligible for an assessment?

All business NSTAR electric account holders on Cape Cod or Martha's Vineyard are eligible to receive a free energy assessment.

2. Do I need to own the building that my business is in?

Everyone who has an active NSTAR electric account is eligible to have a free energy assessment. In order to proceed with recommended work, permission must be granted from the landlord or owner of the building.

3. What is the incentive for work recommended?

If work was recommended through an energy assessment, the Compact will cover up to 80% of the cost. The work is installed by the Compact's vendor. Increased incentives may be available for tenants who meet minimum requirements.

If a business prefers to use their own vendor to do the installations, the incentive level will vary based on prescriptive versus custom measures.

4. What is looked at during an assessment?

The energy specialist will look at lighting and controls, refrigeration controls, programmable thermostats, variable frequency drives, motors, aerators, spray-valves, showerheads, vending controls, and duct sealing/insulation. Additional measures may be eligible for incentives, if applicable.

5. How do I proceed with recommended work?

After a thorough assessment by an energy services firm under contract with Cape Light Compact, you will receive a custom report that recommends specific cost-effective energy efficient measures designed to maximize energy savings and promote greater comfort in your workplace.

If you decide to proceed, Cape Light Compact will make all the necessary arrangements for installing the energy efficient measures at your facility. All installations will be performed by licensed tradespersons using top quality materials backed by a full guarantee. We closely monitor this program to assure quality performance on these efficiency improvements. Any electrical permit that is needed will be secured by Cape Light Compact's vendor and the cost of the permit will be passed on to the customer.

6. What storage space is needed for materials that will be installed?

The customer needs to provide a space for the material to be delivered and stored prior to installation. A space will also be needed to store the materials to be recycled until collected.

7. How are the old lighting materials disposed of?

Cape Light Compact's vendor is responsible for the recycling of all lamps and ballasts. The material is usually collected within 2 weeks after the installation is complete. If fixtures are replaced, the customer is responsible for disposing of the fixtures.

8. Is there a warranty on work that is installed through an energy assessment?

Yes, there is a one-year warranty on measures installed through an assessment.

9. How long does it take to get recommended lighting measures installed?

Typically installations take place approximately 6 weeks from when the Agreement is signed and returned to Cape Light Compact's vendor. This timeframe may vary depending on availability of materials and location. The customer will receive notification when the materials are to be shipped to their site. Once materials are at the customer's site, they will be contacted by electrical staff to schedule the installation.

10. How is the billing for work handled?

The customer will be billed only for their portion of the job. The bill will come from Cape Light Compact's vendor.

11. What if I want my own contractor/vendor to do the work?

If a business is interested in having their own vendor or contractors do the work, you must go through the Compact's application process before starting the work. Incentive application can be found at www.capelightcompact.org/.

12. What if I am already doing a major renovation at my site?

Contact Cape Light Compact at 1-800-797-6699 as soon as possible to see what options may be available.